

# 2019 SANTA CRUZ COUNTY SHERIFF ANNUAL REPORT

# Message from the Sheriff

It is an honor to be your elected Sheriff and I am extremely proud of the work my personnel do to keep our community safe. The Sheriff's Office provides a wide array of services throughout the County. My skilled team is committed to their jobs and to the people who live in, and visit our community.

The goal of this annual report is to provide you with easy access to information about our agency including, statistics, notable events, organizational change, accomplishments, new programs and much more. We value the relationships and partnerships we have built and without them, our job would be much more difficult.

I hope you enjoy this report.



Cover & Photo Contribution: SLV Steve

Design: Neal Prentice

# Serving the Santa Cruz County Community with dedication and pride.



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# Timeline of Major Events

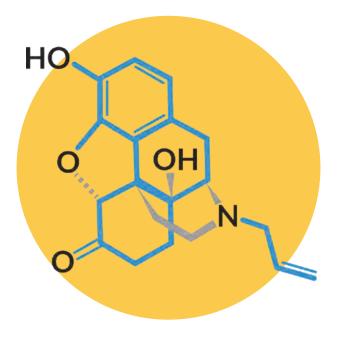
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# Unmanned Aerial System Team

In January, the Sheriff's Office launched its Unmanned Aerial System Team, or Drone Team, after a series of community meetings and outreach. Drones are used in instances of missing persons, responding to explosive or suspicious devices, responding to natural disasters, crime scene documentation and public safety emergencies involving threat to life. The Unmanned Aerial System Team is made up of 11 members and was used 21 times in 2019.



# Leveraging Technology to protect and serve.



# Naloxone Saves Life

Deputies received training and are equipped with an opioid overdose-reversing treatment called Naloxone, which is administered in the form of a nasal spray. Deputies found a man suffering from an overdose inside of his car while parked on Graham Hill Road. The man was barely breathing and had a faint pulse. Deputies immediately administered two doses of Naloxone to reverse the effects of the overdose. The man regained consciousness and was taken to a local hospital for treatment.

# **BHO** Lab Explosion

Deputies were sent to a report of a large-scale explosion and structure fire in Felton. The explosion destroyed a home in Zayante. Deputies and medical personnel found the resident, a 38-year-old man, and transported him to the hospital for medical treatment.

Sheriff's Deputies and a team from the Cannabis Licensing Office investigated the cause of the explosion and determined that an illegal butane-honey-oil lab extraction process resulted in the explosion. The powerful blast destroyed several walls and exposed the interior of the home. Investigators searched the home and found several large butane tanks and other manufacturing equipment. 272 pounds of processed cannabis was seized from the location along with finished BHO product.



### Suspect Arrested after Deadly Shooting in Aptos

A shooting at an Aptos home left two people injured and one deceased. Deputies arrived and found two people suffering from serious injuries and a third person who died.

Detectives determined that two different people fired a gun during the incident that stemmed from domestic issues. The suspect was arrested and transported to the County Jail after being released from the hospital.

John 1



# Launched Focused Intervention Team

In February of 2019, the Sheriff's Office in partnership with County Mental Health launched the Focused Intervention Team (FIT). The FIT program addresses frequent users of public services by identifying those who repeatedly break the law, are violent and are resistant to change. The team is made up of three deputies and three mental health clinicians who focus on connecting the repeat offenders to needed resources. In 2019, more than 70 people were placed on the FIT caseload. "Our community and our visitors deserve better. Law abiding community members must be allowed to visit local businesses and open spaces without being fearful of the actions of a small number of people who refuse treatment and help," said Sheriff Jim Hart. This team has had many successful outcomes with people who had previously refused treatment or services.

# Tackling the challenge of repeat offenders for a safer community.

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# NTA CRUZ COUNTY SHERIFF'S OFFICE

Live the good life wh

PPORTUNITES

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# Public Safety Job Expo

The Sheriff's Office, in coordination with the Santa Cruz County Law Enforcement Chief's Association, organized a public safety job expo. Close to 300 people attended the expo to learn more about a career in law enforcement. Events like this are imperative to finding people who are qualified and ready to take on a career in Law Enforcement in order to serve our community.

# Inmate Attempts Escape During Hospital Visit

A security officer was injured while helping a Deputy prevent an escape during a visit to a local hospital.

A 32 year-old man was in custody at the Santa Cruz County Jail and he was taken to a local hospital for a medical evaluation. While at the hospital, the man struggled and tried to kick a deputy in the head. The deputy along with a hospital security officer tried to restrain the man, but he fought back and bit the security officer. The man told the deputy that he was leaving the hospital as he struggled to get away. Deputies were eventually able safely regain control of the man thwarting his attempted escape.

# Deputies Revive Overdose Victim

Deputies went to a home in Paradise Park regarding a man reported to be unconscious. The victim was believed to have overdosed on morphine. The 29-year-old man was barely breathing and had a faint pulse. Firefighters were providing CPR when the deputies arrived. Deputies immediately helped and used a dose of Naloxone to reverse the effects of the overdose. The man later regained consciousness and was taken to a local hospital. Naloxone has proven to be valuable tool that our deputies carry to help save lives.



# Aptos Public Safety Center

County justice partners opened the Aptos Public Safety Center in Aptos Village. "This project is going to provide much easier access to Aptos and the surrounding area," Sheriff Jim Hart said. The District Attorney, Probation Department, 2nd District County Supervisor office and the Sheriff's Office substation are now located under one roof. The 3,200 square foot facility includes offices, equipment, meeting space and an outreach center.

Enhancing our access to surrounding areas through the addition of new facilities.

# Inmates Refuse Jail Provided Meals

A group of about 90 inmates refused to eat in early May. Inmates began refusing food in protest. Their complaints largely involved commissary pricing, clothing options, furniture comfort, and meal variety. Jail Management met with several inmates, who were leaders in the group, to address their concerns. As a result of this open dialogue, the issues were worked out and the "hunger strike" ended.



# Two Arrested in Ben Lomond Home Invasion

Deputies received a 911 call from a home in Ben Lomond. Deputies arrived and discovered two victims bound with zip-ties inside the home. The victims reported that two suspects forcibly took marijuana from their home after they had been tied up at gunpoint. The suspects ran into the woods as deputies arrived and a search was organized. Search teams used several K-9's and a drone to aid their efforts. Within 30 minutes two suspects were found and arrested.

The investigation revealed that the two suspects came to Santa Cruz from Texas for a prearranged marijuana transaction at the victim's home. The marijuana sale did not occur and the suspects made off with more than 30 pounds of cannabis. The marijuana, estimated to be worth about \$50,000, was recovered outside of the home.

# Man Shot Trying to Break into Aptos Home

A man was shot at a home on Cedar Street in Aptos. In the early morning hours, the Sheriff's Office went to a home in Aptos after getting a 911 call from the resident about a man trying to break into the house. The occupant of the residence fired multiple shots at the suspect striking him several times. Deputies arrived and rendered aid before the man was taken to a Bay Area trauma center. The investigation showed there was no prior relationship between the two. The man was treated for his injuries and he was eventually booked into the jail for a variety of charges.

# Aptos Homicide

A suspect was arrested after a violent confrontation in Aptos.Deputies went to an Aptos home after receiving reports of a stabbing. They arrived and found 63-yearold man suffering from a stab wound. Medical aid was provided but the man died as a result of the injuries he sustained. Detectives investigated the circumstances and arrested the victim's wife for murder.

SHERIFF

# Jail Overcrowding Committee

In response to recommendations by the Grand Jury, the Sheriff's Office formed a jail overcrowding committee to examine the number of inmates at the jail and ways to mitigate overcrowding. This group met five times and made a number of recommendations to help ease the overcrowding problem. The recommendations will be implemented in 2020.

# Working with the community on challenges facing our county.

# Pleasure Point Kidnapping/Murder

A 50-year-old resident was kidnapped from his Pleasure Point home. The investigation led deputies to one of the victim's properties on Soquel San Jose Road in the Santa Cruz Mountains where they found the victim murdered.

# Homicide in Jail

A Watsonville resident being held in the Main Jail was found deceased in his cell. He had been in the Main Jail since 2013 pending murder charges. Detectives arrested two men he shared a cell with for murder. This was an unusual case and the first inmate homicide in the history of the Santa Cruz County Jail system.

# Public Safety Job Expo San Jose

The Santa Cruz County Sheriff's Office, alongside more than a dozen agencies across the Central Coast and Bay Area participated in a Public Safety Job Expo in San Jose. These are "one stop career shops" where people interested in a job in public safety can learn more about the hiring process. With a higher than average housing market in the County, recruiting can be difficult which is why we take every opportunity we can get to get our message out there.

# BHO Lab and Unlicensed Cannabis Lab Dismantled

Deputies assigned to the Cannabis Licensing Office dismantled an unpermitted cannabis operation along with a large scale BHO (Butane Honey Oil) lab. Sheriff's deputies served a search warrant in the 1900 block of Commercial Way, where they found 5,400 pounds of cannabis, 5 pounds of cannabis concentrate, 114 pounds of honey oil, hundreds of counterfeit vape pens and an ice cream freezer truck filled with several thousand pounds of frozen cannabis material. The investigation showed the BHO lab and poorly wired electrical circuitry posed a danger to the public as several fires have occurred recently in similar situations.

5,400 lbs. of illegal cannabis seized.

Santa Cruz County Shorif & Office 2019 Annua

# New Restraint Tool Rolled Out

The Sheriff's Office rolled out a new restraint tool to patrol deputies called the BolaWrap. It is designed to help deputies take suspects into custody and prevent them from getting away with minimal force. The tool releases a tether made from synthetic fiber and wraps around the individual's legs, immobilizing them. It works from 10-25 feet away and ejects the cord at 640 feet per second. The Sheriff's Office is committed to finding new and innovative ways to help keep the public safe, including those we take into custody.



# Sheriff-Coroner Receives Accreditation

In November, the International Association of Coroners and Medical Examiners announced the Santa Cruz County Sheriff's Office received accreditation by the association. To gain accreditation, the Sheriff's Office self-submitted to the process to ensure the operating policies, procedures and practices are within international guidelines. The Sheriff's Office was subject to review of 230 standards including administrative, forensic, investigative and facility reviews.

"The Accreditation Auditors made it clear the Santa Cruz County Sheriff's Office makes every effort to provide the highest level of service to the citizens, neighbors and visitors of Santa Cruz County," said Accreditation manager John Fudenberg.

"It is through the hard work and dedication of Pathologist Dr. Stephany Fiore and Sgt. Ian Patrick that made the accreditation possible. When there is a loss of life in our community, we want to provide the most compassionate and thorough investigation we can and this accreditation speaks to how dedicated our staff is to doing just that," said Sheriff Jim Hart.



# Body Scanner Installed in Main Jail

The Board of Supervisors approved the purchase of a body scanner to put in the main jail to help decrease narcotics and other contraband being brought into the jail. This is for the protection of both the inmates and our staff. The body scanner provides a high-resolution scan of the full body. It shows a clear image and detects if a person is trying to bring in weapons or contraband when being booked into the facility. In the first week after being installed the scanner helped locate contraband on three occasions.

*"I have no doubt stopping drugs and contraband before they are brought into the jail will increase safety inside our custody facilities."* said Sheriff Hart.

# Corrections K9

In addition to installing the body scanner in the main jail, the Sheriff's Office purchased a Corrections K9 named Jax to help locate contraband inside all custodial settings and outside before it is brought in the facilities. The 15-month-old yellow lab specializes in narcotics detection and will work in the Main Jail, Blaine Street and the Rountree facilities. Correctional Officer Mara Uva was selected for the Corrections K9 handler position.

"Jax has a great natural talent and drive for this job which is why he was chosen. I'm excited to see how he grows into his position as he matures and how we will grow together as a team," said Uva.

# Looking Ahead

# DNA Lab

The Sheriff's Office is working towards adding DNA analysis to our Forensic Services Laboratory. Sheriff Hart and the Forensic Services Director are pursuing lab accreditation and planning for the equipment, procedures and personnel necessary to process DNA. With local DNA analysis, we will be able to obtain results within 72 hours for cases involving homicide and sexual assault and within a week produce results for arson, burglary and other felonies. The DNA database will link to state and federal repositories to search for matches. We are planning to have a DNA laboratory by FY 2022/23.



The people who make it all happen.

# Our 2019 Sheriff's Office Employees

ADNEY, KIRK AGUIRRE, DAISY AHUMADA, ELVIA AINSWORTH, JACOB AMBROSINO, AMANDA ARCE-JAROSCH, MAITE BALDRIGE, NICHOLAS BALDWIN, DEE BALDWIN, JENNA BALLIN, JOSE BARNES, ALONZO BARRON, DAISY BARTLETT, CATHERINE BASTIAN, MARILYNN BATIN, CAROLE BERLIN, STEVE BINGHAM, LINDA BISAGNO, KARY BJORKLUND, BRIAN BLANKENSHIP, LELAND BLOCK, TREVOR BONNEY, CADI BOTTEGA, JEAN-PAUL BRIERLEY, DANIEL BROPHY, MAGGIE BROWN, FORREST

BROWNLEE, JORDAN BRZOZOWSKI, CHARLES BUCHANAN, ROBERT BUGAYONG, ELPIDIO BURHANS, MICHELLE BURNETT, WILLIAM CAMBEROS-LOPEZ, PATRICIA CARBAJAL, ANGELICA CARBAJAL, EFRAIN CARNEY, STEVE CARRILLO, EDWYN CASTERSON, EMILY CASTILLO, ENRIQUE

# **Our Valued Employees**

**CECIL-WHERITY, CALUM** CERVANTES, GABRIEL CHAVEZ, CRISTOBAL CHEUNG, MAY CHRISTIANSEN, MARV CLAES. KEVIN CLARK, CHRISTOPHE CLARK, WENDY CLARKE, JOSEPH CLAUSSEN, ANGELO CLEMENS, KRISTIE CLEVELAND, BRIAN COLE, BRIAN CONE. PEACE COOPER, JAKE CORRALES, GERI CORUM. KURT CRAWFORD, KARYN CRIVELLO, CRYSTAL **CRUZ. DANIEL** CUMMINGS, NICHOLAS CURTICE, NICHOLAS DAVID, CHRISTOPHER DAVIS, DANIELLE DAWSON, JASON DE LA TORRE, ALFONSO DE LA TORRE, ROGELIO DEEG, KENNETH DERR, MICHAEL DESANTOS, CESAR DIMICK, ARTHUR DINAPOLI, ANNA DOBBS, COLLEEN DOLEN, JOSEPH DOYLE, TIMOTHY DUFREY, LAURA DUNN, JASON EICKHOFF, GREGORY EISNER, JEFFREY

ENGELHARDT, ELIZABETH ENGELHARDT, NATHAN ENRICO, SCOTT ERBE, BRIAN ESCALANTE-PEREZ, REYNAL-DO ESCOBAR, DALISSA ESPINOZA, JESUS ESPINOZA, PATRICIA ESQUIBEL, BROOK FAROTTE, RYAN FELIX, FRANCISCO FENNELLY, JASON FENSTER, DEREK FERNANDEZ, GERMAN FERRARA, JOHN FERRO, JOSE FIGUEROA. VANESSA FIORE, STEPHANY FISH. STEFAN FISHER, KEVIN FISHER, RYAN FLAQUER, MIGUEL FLEMING, MICHAEL FLORES, JAIME FLORES, JOSEPH FLORES, ROLAN FLOREZ, JASMIN FRANCIS, CARLTON FREITAS, DANIEL FULTON, RYAN GAGNON, STEPHEN GAITHER, HUNTER GALINDO, FABIOLA GALOTTI, CASANDRA GALVIN, ROGER GANSCHOW, DAVID GARCIA, NELSON GARCIA, SEAVANA

GARZA, RACHAEL GERBER, LENA GERBER, MARK GETZSCHMANN, JOHN **GIDDING. ROBERT** GIGUIERE, GREGORY GOIS. ANDREA GOMBOS. FRANK GOMEZ-CASTANEDA, JESUS GONZALEZ KARLSSON, TONAMEYOTZ GONZALEZ, ALEX GONZALEZ, GABRIEL GONZALEZ, JAVIER GOUKER, ERIC **GRAHAM. NATHANIEL GRANT, WESLEY** GREENE, EDWARD **GRIFFIN, LARRY GRIFFITH, TIMOTHY GROSS, CATHERINE GRUBER, ERIC** GUTIERREZ GUTIERREZ, MI-GUEL GUTZWILLER, DAMON HABERMEHL, JOHN HAGEN, LAURA HALLAS, MARCUS HANCOCK, DAMON HANKES, CHRISTOPHE HANSEN. PETER HARLAMOFF, CRAIG HARRISON, CURTIS HART, JAMES

HAYES, ERIN HAYES, MAURICE HERNANDEZ GAMA, ALDO HERNANDEZ NARANJO, **ERIKA** HERNANDEZ, ANNETT HERNANDEZ, GUILLERMO HERNANDEZ, LAURA HERNANDEZ-GUZMAN, FRIK HERSEY, HUNTER HOLLAND, DIANA HONG, RUTH HOP, RANDALL HUERTA, KARINA HUNT, KATHRYN HUNTSMAN, MARGO HUNTSMAN, TRAVIS HYLAND, KRISTINA IANNUZZO, TERESA INIGUEZ, LAURA IRA, CHAD JAQUEZ, STEPHEN JIMENEZ, JESSICA JOHNSON, JOSHUA JONES, CHRISTINE JONES, CHRISTOPHE JORGENSON, ARISTON KADUK, MONIQUETTE KANE, BROOKE KANE, KALEN KARCHER, THEODORE KEEHN, ASHLEY KENNEDY, RYAN KENT, KELLY **KENVILLE, NATHANIEL KOENIG, KRISTOPHER** KRINER, DARRYL LAMBERT, MICHAEL

LANSDOWNE, GREGORY LEONETTI, SHON LIBERTY. TODD LLAMAS PADILLA, CLAUDIA LLOYD, JENNIFER LOPEZ, DAISY LOPEZ, SERGIO LUNA, SOCORRO MACDONALD, MICHAEL MADISON, DAVID MADRIGAL SOSA, LUIS MAGANA. GABRIELA MAGI. JOY MALONE, JORDAN MARTINEZ, ANDREW MARTINEZ, LEONEL MARTINEZ, OMAR MATA, JOE MATSON, KYLE MATTHEWS, ALEXANDER MCANERNEY, SUSAN MCCHESNEY, ANDREA MCCLURE, ROBERT MCCONNELL, GARY MCKIM, JOSHUA MCMAHON, MATTHEW MEDINA, CHRISTOPHE MEDINA, MITCHELL MEDINA, SAMI MEDRANO, ERASMO MEJIA, SALVADOR MELGOZA, LUIS MENDEZ, ROBERTO MENDOZA, FIDEL MERCHANT, DEVIN MIER Y TERAN, MAGALY **MITCHELL, KRISTEN** MITCHELL, ROBIN MIYOSHI, ERIK

MONTEJO, FERDINAND MORA. VICTOR MORALES. JAVIER MORALES, ROY MORAR, DAN MORENO, HUGO MORGAN, JASON MORSE, GRETCHEN MOSQUEDA, YESICA MOYA, EDUARDO MUNGUIA, JUAN MUNOZ, JACOB MURPHY, FREDERICK NOVAK. MICHELLE O'BRIAN KERR, DAREN OCAMPO, ANTHONY O'HARA, MARC OHYE, EDWARD ORTIZ GALLEGOS, BIANCA OTTAVIANO, NICOLE PASTOR, JOSHUA PASTRANA, YAKZZEL PATRICK, JARROD PATZKE. MICAH PATZKE, STEPHEN PAYNE, MELINDA PERERA, JOHN PEREZ, ALEJANDRO PLAGEMAN, FREDERICK PONCE LUNA, SERGIO PORRAS, JORGE POULIN, NOEMI PRESLEY, HEATHER PRUGER, JACOB PRUGER, MICHAEL PURSLEY, MATTHEW RAGAN, LINDA RAKES, TRAVIS RAMIREZ III, JOSE

# Sherift's Office Employees

RAMIREZ, CESAR RAMIREZ, RICHARD RAMIREZ, SALVADOR RAMM, WENDY RAMOS, PAUL RAMPONI, EMMA RANIA, MARC REED, JOHN **REHNBERG, JAKE REILMANN, GENEVIEVE** RENWICK, DREW **REYES SUAREZ, YESENIA RIOS. MARCOS ROBBINS, DANIEL** ROBERTS, ADAM **ROBLES, JAVIER** ROCHA, MONICA RODRIGUEZ, ANNALISE RODRIGUEZ, MICHELLE RODRIGUEZ, MINERVA ROSS, JAMES ROSS, JESSICA ROTTMAN, SCOTT ROWE-KAIRYS, AMANDA **ROZARIO, SUSAN** RUMRILL, ETHAN RYAN, STEVEN SAMMS, KATHY SANCHEZ-ECHEVARRIA, ATHENA SANDOVAL, CARA SANFORD, TIM SAVAGE, MICHAEL SCHEEL DRILLINGER, IAN SCHIRRMACHER, KARL SCHNEIDER, AUSTIN SCHULZE ELSER, POLLY SCIANNA, BRANNON SEAVERS, RACHAEL

SEGAL, JORDAN SERRANO, QIANA SHEARER. CHRISTOPHE SHERBOURNE, LESLIE SHIAH, TENG-SHUNG SHILLITO, RYAN SHLAFER, TATIANA SILVA, ANTHONY SILVA. NOEMI SILVEIRA, STEPHEN SIMPSON, JEFFREY SINNOTT. JAMES SKALLAND, APRIL SMITH, CHARLES SMITH, DOUGLAS SMITH, JESSICA SMITH, KERRI SMITH, TAMARA SOLANO, ABIGAIL SOLANO, NICHOLAS SORCIA, SARA SPENCER, ALEXANDER SPENCER, CAROL SUAREZ, LISANDRO SWANNACK, CHRISTINE TASHIRO, PAUL TAYLOR, KYLE TAYLOR, MICHELLE **TERAN-MURILLO, JESSICA** TOWNSEND, BRENDA TRITENBACH, MARK TURNER, MALLORY URETA, KRYSTIN URQUIDEZ, CASSIE ANN UVA, MARRA VALADEZ, JACQUELINE VALDIVIA, DAHNA VALLE, MARISELA VAN DIEN, LISA ANN

VAN HORSEN, PAUL VARGAS, LISET VASQUEZ. ERICA VEGA CANIZAL, VICTOR **VELASCO, JOSEFINA** VENTURA, ASENAT VILLARREAL, JESUS **VIZCAINO. CESAR VIZCARRA, LETICIA** WALKER, CHRISTY WALKER, LARA WALTRIP. AUGUST WARD, ANTHONY WARD, KYLE WATSON, NICOLE WELLS, KAREN WEST, ZACHARY WHEELER, CAMERON WHITLEY, RODERICK WIGGINS, VICTORIA WILSON, CRAIG WOOLLEY, JOSHUA YANEZ, MARK YNIGUEZ, ANDRE YNIGUEZ, ROBERT YORK, RYAN ZACK, LISA ZAMORA, JOSE ZARAGOZA, ADRIANA ZEPHRO, LAUREN ZIGMAN, EVAN ZUBE, TROY

# 2019 Retirees years of service **NOEMI SILVA 13 YEARS NOEMI POULIN 14 YEARS** CHRISTOPHER DAVID 14 YEARS **JOSEPH FLORES 17 YEARS** LINDA RAGAN 18 YEARS **KATHRYN HUNT 19 YEARS** SUSAN ROZARIO 19 YEARS **STEVE BERLIN 20 YEARS** LINDA BINGHAM 23 YEARS DAREN O'BRIEN KERR 25 YEARS LENA GERBER 27 YEARS FRANK GOMBOS 30 YEARS TODD LIBERTY 31 YEARS CRAIG WII SON 33 YEARS



# Medals & Awards

# Medal of Merit

Lt. Jim Ross Sgt. Daniel Robbins FTO Chris Jones FTO Drew Renwick Deputy Robbie McClure Deputy Fabiola Galindo Deputy Doug Smith

# **Distinguished Service**

FTO Leland Blakenship Deputy Ari Jorgenson Corrections Officer Rachel Turner Chief Steve Carney Deputy Jason Fennelly Deputy Heather Presley

# Sheriff's Commendation and Citation Bar

FTO Nate Engelhardt Deputy Chris Medina Corrections Officer John Reed Corrections Officer Ryan Shillito

# Life Saving Award

Deputy Jacob Cooper Deputy Jacob Pruger Deputy Leonel Martinez Deputy Yesenia Reyes-Suarez Deputy Rogelio De La Torre Deputy Sergio Lopez Deputy Doug Smith Deputy Matthew McMahon Deputy Marc O'Hara Deputy Efrain Carbajal Corrections Officer Teresa Iannuzzo Corrections Officer Victor Mora

# 2019 Employees of the Year

# **Operations Bureau**

### Division Secretary CARA SANDOVAL

Cara has been the Operations Bureau Patrol Division Secretary since December of 2011. Cara directly supports the entire Operations Bureau in her role as Division Secretary, with no additional assistance. Cara is a valuable member of this office and her ongoing dedication and strong work ethic are greatly appreciated.

### **Corrections Bureau**

### Supervising Corrections Officer ERIC GOUKER

SCO Gouker is well respected by line-staff and Corrections Administration alike. He has extensive knowledge of Title 15 mandates, case law, and current correctional facilities trends. SCO Gouker routinely conducts training for Corrections academies, patrol, and new staff. He consistently strives to make the Corrections Bureau a better and safer place to work.

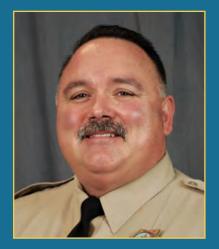
# Recruitment and Hiring

### Sergeant CESAR RAMIREZ

This year Sergeant Ramirez hired employees, accounting for nearly 18% of authorized personnel positions. In addition to managing the Hiring Unit, Sergeant Ramirez successfully supervised the newly created Unmanned Aerial System Team (Drone), which completed 21 public-safety related missions this year. Sergeant Ramirez' contributions to the Sheriff's Office will have impacts for many years to come.



CARA SANDOVAL Division Secretary



ERIC GOUKER Supervising Corrections Officer



CESAR RAMIREZ Sergeant

# Sheriff's Office Volunteers

AGUIRRE, REBECCA AHUMADA, LAURA ALBERTI, LYNN AQUILINA, DENNIS "BUZZ" ATWELL, DANIEL BECKMANN, PETER BLACKWOLF, KAYOTAE ERIK BOND, ELLEN BOTU, LESLIE BOURGUET-CONE, ANNETTE **BRUNO, BRUCE** BULLERT, PENNY CARMONA VASQUEZ, KRISTAL COIT, JANET CRANE, RICKIE DANZER, PAT DAVIS, WESLEY DELGADO AGUADO, LESLIE DELLABETTA, JON DE LOS SANTOS, YVETTE DODSON, SANDRA "SANDI" DOLEN, SIOBHAN DONLIN, BERT DYKHUIZEN, SUSAN STEVE, EDMONDS ESTBERG, MARGIE FARRIS, LEWIS FETTE, TERRI FIEWEGER, TOM FIGUEROA, JOEL NOE FISH, NOLAN FLORES, PAUL GALLOWAY, ALLISON GARCIA, STEVEN GONZALEZ, MARTA GRAHAM, SYLVIE GRAY, BUZZ GRUCZELAK, COLLETTA GUSTAFSON, DON GUTIERREZ, ROBERTA

HART, AMANDA "MANDI" HARO, JON HARRISON, VICKI HAWKINS, WAYNE HEATHORN, LEE HERNANDEZ, ARACELY HILDRETH, KEVIN HINCKLE, MARY ANN HOLLERAN, ROBERT HOWARD, CECILE "KATHI" JAHNIGEN, FAYE JANOW, ROGER JENSEN, TUESDAY JOESTEN, KAREN JOHNSON, DICK JOHNSON, ROBERT KING, JOHN KOPP, MICHAEL LEE. DAVID LOCKE-CARROLL, TERRI LOE, TIM LOMELI, SALMA LOPEZ JR., JOSE SALVADOR MACATEE, MICHAEL MANCUSO, CHRISTINA MAITOZA, GARY MANNING, ED MARRONE, FRANK MARTIN, RUTH MARTINEZ, PRISCILLA MATTOX, BRUCE MCKIBBIN, LYNN MEDINA, PATRICIA MIERTA, JACLYN MOESINGER. PAT MOITOZO, GARY MORRONE, RICHARD MOYA, MERARI MEULLER, DANIELLE MUTZ, BRITTANY

NOSRATI, KOUROSH O'NIEL, LYN PADILLA, ARACELI PUCCINELLI, MARIE PURCELL, AMANDA RAGGIO, RORY RAPHAEL, FRANCINE RAPHAEL, HAROLD RAPPOPORT, JERRY RATTIE, TESS RAYGOZA, KAYLEEN RHODES, DIANE "LINDA" **RINK, ALICE** RODEMEYER, BONITA RODONI, DONNA RYDER, SUSAN SANCHEZ, ALEXIA SASS, COLLEEN SAWAYA, JOYCE SCHELLENTRAGER, JUDITH SHLAFER, ALEXANDER SHUGART, RUTH SINCLAIR, SUE SMITH, CHRISTOPHER SMITH, MAGGIE SOLON, CAROL SPIEGEL, LAURA SPIELLER, HANNAH "LEE" TOBIN, MOLLY TOWNSEND, DELLE VARGAS, JASMINE VILLAR, MARINA WADSWORTH, RITA WALSH, KC WELLS. JAMES "JD" WHITCOMB, STEPHANIE WILLIAMS, JAMES "JIM" XILONZOCHILT, NATALIE

# The Sheriff's Office

Our mission is to ensure public safety in Santa Cruz County. We accomplish this through open communication and collaboration with our community as well as continuous professional development of staff to address crime and promote innovative corrections solutions.



# Organization Description

The Santa Cruz County Sheriff-Coroner is an elected official and the Chief Law Enforcement Officer in the County. Employees with the Sheriff's Office are responsible for law enforcement services, including patrol and criminal investigations in the unincorporated areas of the County, operating the custodial facilities, providing court security for the Superior Court along with Coroner and Civil Service throughout the county.

The county is 441 square miles in size, with 29 miles of beaches. It is comprised of four incorporated cities: Scotts Valley, Santa Cruz, Capitola and Watsonville and 13 unincorporated areas: Aptos, Ben Lomond, Bonny Doon, Boulder Creek, Brookdale, Corralitos, Davenport, Felton, Freedom, La Selva Beach, Rio Del Mar, Soquel, and Zayante. About half of the county's 276,600 residents live in the unincorporated area which is served by the Sheriff's Office.

The Sheriff's Office is divided into three bureaus: Administration, Corrections and Operations. Each Bureau is overseen by a Chief Deputy and is assigned a certain number of lieutenants, sergeants, deputies or correctional officers and civilian employees to meet the needs of each specific bureau.

# Administration Bureau

The Administration Bureau includes sworn and professional employees in a wide variety of administrative and support positions for the Sheriff's Office. The Administration Bureau oversees information management systems, budget forecasting and preparation, civil process services, payroll and financial accounting, media relations, records management, recruitment and hiring, social media, and professional standards for the Sheriff's Office.



# Fiscal Management

The Fiscal Management and Analysis Unit manages the funds for the Sheriff's Office. The unit provides timely and accurate financial information and promote responsible resource allocation, while ensuring the financial integrity of our Office.

# **Records Management**

The Records Division operates the Records Management System and County Arrest Warrants system. It provides data entry and maintenance of all county-wide wanted persons, missing persons and stolen property items in the California Department of Justice and National Criminal Information Center system. The Records Division also handles public record requests and provides customer service to the public and support to law enforcement personnel throughout the entire county.

# **Civil Division**

The Civil Division provides legal documents for both the city jurisdictions and unincorporated parts of Santa Cruz County. Small claims actions, summons and complaints, retraining orders, subpoenas, eviction notices and civil bench warrants are some of the documents included. The Civil Division is made up of three civilian staff members and one deputy.

# **Recruitment and Hiring**

The Recruitment and Hiring Unit is responsible for hiring sworn and professional staff for all departments within the Sheriff's Office. The unit comes up with unique and innovative ways to attract qualified applicants to better the future of the agency. The unit also attends job fairs, educational events, conducts interviews and background checks on applicants.

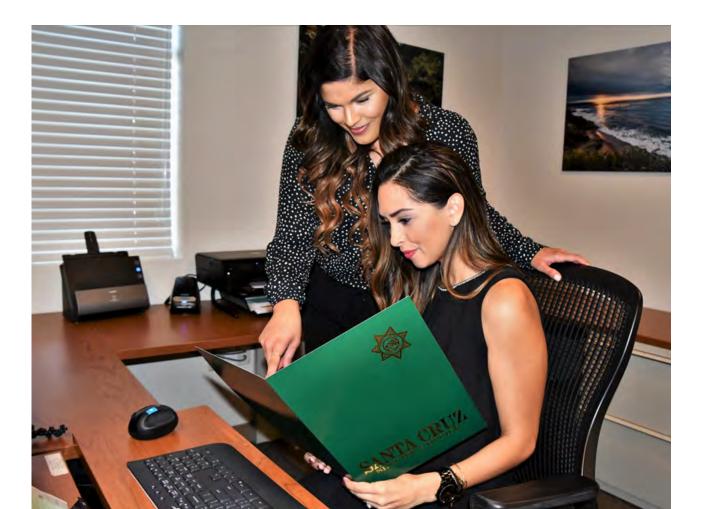
In 2019, there were 25 Corrections Officers hired, 23 Deputy Sheriff's hired, and 19 professional staff members hired.

# Professional Standards and Conduct

Professional Standards and Conduct investigates complaints and claims and conducts administrative investigations within the Sheriff's Office. The Professional Standards and Conduct Sergeant also oversees the Concealed Carry Weapons program.

# Public Information Officer

The Public Information Officer (PIO) is responsible for communicating with the community and answering questions through social media and news outlets. The PIO shares information with the public on crime prevention, critical incidents and daily tasks at the Sheriff's Office to help them understand the mission of local law enforcement.



# **Corrections Bureau**

The Santa Cruz County Sheriff's Office operates four correctional facilities in the county. Those include the Santa Cruz County Main Jail, Blaine Street Facility, Rountree Medium Security Facility and the Rehabilitation and Reentry Facility. The Corrections facilities have a total capacity of 511 inmates not including the Custody Alternatives Program and the Recovery Center. The Corrections Bureau also oversees the Court Security Division, transportation of those in custody and works closely with the Medical Director for the delivery of medical services at all facilities.

# Alternative Inmate Programs

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Included in the Corrections Bureau is the Custody Alternatives Program (CAP), which offers several alternatives to incarceration for qualified individuals. The Work Release Program allows convicted low level offenders to specific worksites throughout the county to serve their sentence through performance of community-based service work assignments. On average, 32 people daily were supervised under CAP and 67 were supervised by work release.

100

# In-Custody Programs

In 2019, a total of 44 programs, services and activities were available at all facilities. Over 125 classes are offered each week with many of the programs also meeting weekly. Some classes are offered at multiple facilities in both English and Spanish languages. More than 40 service providers, inclusive of community-based organizations, educational institutions, faith-based organizations and skilled and inspired individuals, offer services at all facilities.

Many of the programs offered in-custody are available to individuals in the community in order to support continuity of care. It is through the dedication of more than 450 volunteers, community-based groups and program staff that the Sheriff's Office can provide beneficial services to incarcerated individuals.

# **Recovery Center**

The Recovery Center continues to operate as an alternative environment for non-violent intoxicated individuals to recover until they are sober. The center provides a safe and supervised place for public inebriates, first-time intoxicated drivers and persons under the influence of a controlled substance.

While this frees up space at the main jail for other offenders, it also enables law enforcement officers to return to patrol quicker as the drop off process for the recovery center is approximately 40 minutes less than the booking process at the main jail.



# Court Security

The Court Security Division provides security to the Superior Court of Santa Cruz County by serving as bailiffs, maintaining safety and order in the courtroom and management of inmates and arrests of persons ordered by a judge into custody. In 2019, 116 people were arrested by court security after a judge ordered them to jail and there were 11,191 prisoner transports between corrections facilities and courtrooms.

Sheriff's staff also run the front security for those entering the Courthouse. They monitor the x-ray scanners, metal detectors and video security monitors to prevent weapons from entering the courts. In 2019, there were 218,722 screenings and 1,669 edged weapons and 1 firearm prevented from coming into the courts.

# **Operations Division**

The Sheriff's Office Patrol Division provides emergency and non-emergency service to the unincorporated areas of Santa Cruz County. There are three shifts daily with a Sergeant and Lieutenant assigned to each shift. The County is divided into 11 sections with deputies assigned to certain parts of the county each shift. In recent years, the Sheriff's Office has received more than 100,000 calls for service annually.



In 2019, the Sheriff's Office received **107,188 calls** for service in the 11 different service areas.

# **Investigations Division**

The Investigations Division investigates major crimes that require advanced training, specialized resources and technical skills along with coordination with other agencies. The Investigation's Division is divided up into smaller teams who focus specifically on certain types of crime. Those teams are Property Crimes, Sex Crimes, Persons Crimes, Missing People and the Coroners Unit. More than a dozen sworn, and professional staff members make up the division.



In 2019, the Investigations Division was assigned **1,174 cases**, requested **511 search warrants** and wrote **1,741 reports**.

# Forensics and Crime Scene Investigation

The Forensics Unit conducts crime scene investigations to identify, collect, preserve, develop, analyze and reconstruct physical and digital evidence. The unit is also responsible for managing the county's automated fingerprint Identification system and evaluates latent fingerprint submissions for all local law enforcement agencies. They also manage property, evidence and body worn camera footage associated with Sheriff's Office cases.

In 2019, there were 60 crime scenes processed, 125 latent print identification and 11,021 property and evidence items received.

# Coroner's Unit

Outside of investigating crimes and enforcing the law, the Sheriff-Coroner's Office inquires into and determines the circumstances surrounding a death. A forensic pathologist performs all exams determining cause and manner including any suspected homicide, suicide, accidental death or natural death. In 2019, the Santa Cruz County Sheriff's Office received accreditation by the International Association of Coroners and Medical Examiners.

In 2019, the Coroner's Office was assigned **281 cases**. The Unit performed **180 full autopsies**, **88 external exams** and 3 partial autopsies. There were **444 reportable deaths** in the County.

# Teams and Special Assignments

# K9 Team

Our K-9 Team assists our deputies and other law enforcement agencies throughout the county in their work. They are used for search and rescue, locating suspects and finding contraband. In 2019, the K-9 Team was deployed 56 times, had 20 surrenders and 103 detections.

# Gang Enforcement Team (GET)

The Gang Enforcement Team (GET) suppresses gang activities through directed patrol and enforcement, service of search warrants and probation-related searches and gathering intelligence. In 2019, GET seized 24 firearms, performed 123 probation or parole searches and conducted 52 investigations concerning persons prohibited from possessing firearms in APPS (Armed Prohibited Person System). They also seized 29.8 ounces of controlled substances and wrote 146 reports.

# Narcotics Enforcement Team (NET)

The Narcotics Enforcement Team (NET) is dedicated to getting illegal narcotics off the street to prevent overdoses and potential death. NET started in June of 2019 and has prevented the use or sale of thousands of grams of controlled substances. Since their inception, they have seized 3,561 grams of methamphetamine, 1,727 grams of heroin and 380 grams of cocaine. They have also served 31 search warrants, seized 9 firearms, and been assigned 93 cases.



# Crime Analyst

The Crime Analyst collects and analyzes statistical information such as crime trends and internal work metrics. Information is sorted and organized to produce weekly, monthly and quarterly reports that can help law enforcement managers direct agency resources to prevent, reduce or respond to crime trends. The Crime Analyst is able to utilize multiple resources of information and assist in criminal investigations. The Crime Analyst also helps patrol staff determine where crime hot spots are occurring in their assigned patrol areas to develop action plans.

# Peer Support Team

The Peer Support Team provides the opportunity for support during times of personal or professional crisis for employees. The team consists of 1 lieutenant, 1 sergeant, 7 corrections officers and 7 deputies. There is also 1 professional staff member, 2 chaplains, and 1 clinician. In 2019, the Peer Support Team was deployed 47 times.

# Air Support Unit

The Air Support Unit (ASU) is divided into two divisions, the Fixed Wing Team and the Unmanned Aerial System (UAS) Team. The ASU provides airborne law enforcement assets to Santa Cruz County. The ASU flies a wide array of missions to advance public safety, search and rescue, as well as disaster relief.



The ASU operates a fixed wing aircraft, known as "Air One," which is a Cessna 172N Skyhawk. The Fixed Wing Team consists of three sworn pilots, three tactical flight officers as well as one volunteer pilot and is managed by a sergeant. In 2019, the Fixed Wing Unit flew a total of 20 missions.

The UAS Team operates a variety of commercially available drones and is made up of 11 sworn members of the Sheriff's Office and one volunteer pilot. The UAS is also managed by a sergeant and the entire ASU is overseen by a Lieutenant. In 2019 the UAS Team was deployed 21 times.

# SWAT

Our Special Weapons and Tactics (SWAT) Team was deployed once in October of 2019. The team is made up of 1 team commander (Lt), 2 team leaders, 2 assistant team leaders, and 13 operators. Each member trains about 120 hours each year for critical incidents exceeding the capability of first responders. SWAT participated in several community events in 2019 including Trunk or Treat, Mar Vista School Harvest Festival, and the Youth Academy.

# Search and Rescue

The primary mission of Search and Rescue (SAR) Team is to search for missing persons and rescue those in distress using the skills and training they have received.

Sworn members of the Sheriff's Office staff and dedicated volunteers make up the SAR team. Each SAR member has established standardized requirements through the Sheriff's Office, with some specializing in certain areas such as mountain biking, swift water rescue and technology.

In 2019, Search and Rescue was **deployed 6 times**. The team had an approximate **total of 60 persons**.





# **Bomb Squad**

The primary function of the Bomb Squad is to respond to and render safe improvised explosive devices, incendiary devices, explosives, explosive chemicals, pyrotechnics, and ammunition.

The Sheriff's Office Bomb Squad currently consists of 5 Public Safety Bomb Technicians, 8 support staff (non-technicians), 2 sergeants and 1 lieutenant. Each Public Safety Technician is certified by the US Department of Justice and the Federal Bureau of Investigation (FBI) through the US Army Ordinance Munitions & Electronic Maintenance School, also known as Hazardous Device School (HDS).

In 2019, The Sheriff's Office Bomb Squad was deployed 11 times to various types of incidents including fireworks, explosives, suspicious packages and military grade explosives. The bomb squad logged 862 training hours this year.

# Cannabis Compliance Unit

The Cannabis Compliance Unit began operating in August of 2018 to help regulate the commercial cannabis industry. The unit also promotes the health, safety and welfare of residents and businesses in the unincorporated area by making sure those in the industry are complying with cannabis laws. The Cannabis Licensing Office enforces cannabis regulations and partners with the Sheriff's Office to develop and implement enforcement strategies for unlawful commercial cannabis activities. Sheriff's Office investigations include unlawful commercial indoor and outdoor cannabis cultivations, manufacturing, distribution, power diversion, environmental damage, and money laundering.

In 2019 a total of ( 15,558.96 lbs. (7 tons) of cannabis was seized. 64,862 cannabis plants were confiscated and 3 Butane Hash Oil Labs dismantled. The team served 93 search warrants and seized 34 firearms.

# Alcohol and Tobacco Compliance Unit

The Alcohol and Tobacco Compliance Unit was formed in 2018 to promote safety and compliance surrounding alcohol and tobacco sales in Santa Cruz County. The unit is overseen by 1 lieutenant, 1 sergeant and includes 2 deputies. The Unit frequently visits alcohol and tobacco retail stores to check compliance. The main goal of this unit is to keep alcohol and tobacco out of the hands of minors to prevent potentially harmful situations.

In 2019, the Alcohol and Tobacco Compliance unit conducted 13 minor decoy operations visiting 106 retail stores throughout Santa Cruz County. Out of those, 27 were cited for being out of compliance with alcohol sales and 20 were cited for being out of compliance with tobacco sales. There were 2 suspensions of licenses for alcohol or tobacco in 2019.



# Focused Intervention Team (FIT)

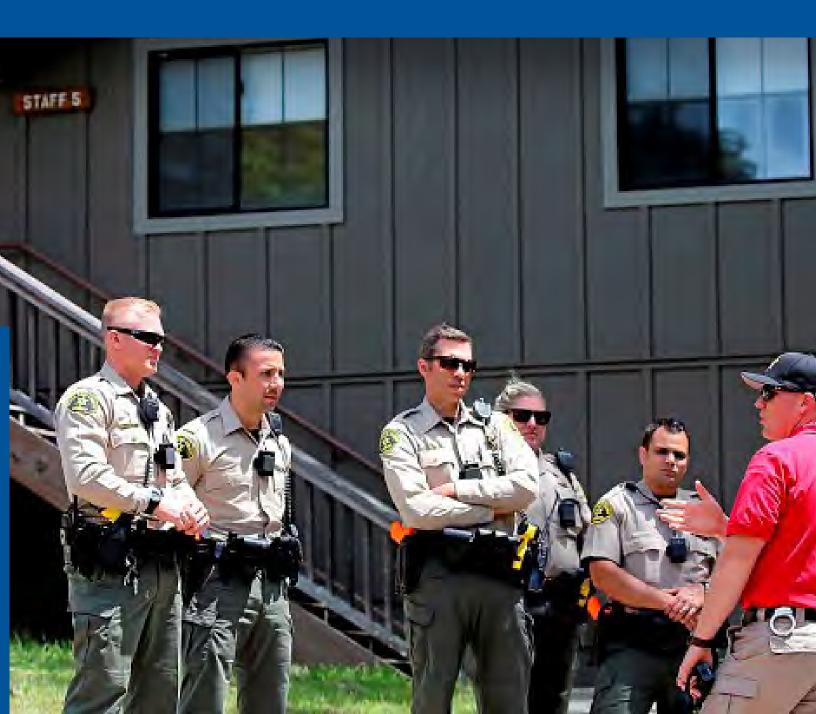
The Sheriff's Office Focused Intervention Team was established in 2019 to address the growing issue of repeat offenders in Santa Cruz County who are resistant to assistance or treatment. FIT is made up of two deputies, a sergeant and three behavioral health clinicians to work intensively with individuals to get them the treatment they need and out of incarceration. FIT behavioralists and deputies not only make contact with the clients, but also visit those who are on their caseload and are incarcerated to help them get the services they need.

In FIT's inaugural year, there were 164 FIT referrals, 73 clients and 24 people who successfully completed the program. There were also 3 who were placed into long-term mental health treatment and 13 people who left the county to live elsewhere or with family.

From August to December of 2019, Law Enforcement made **203 contacts with FIT clients.** 

### Crisis Negotiation and Crisis Intervention Training

The Crisis Negotiation Team (CNT) is trained in emergency communications to help resolve dangerous situations in crisis events. In cases of emergency they prevent potential loss of life. In 2019, there were no deployments of CNT. In part, this low number of deployments is due to most deputies being trained in Crisis Intervention Training (CIT). CIT provides law enforcement officers with the skills and knowledge to interact with and deescalate situations involving people in crisis.



# Integrating Communications, Assessment and Tactics (ICAT) and Mental Health Liaisons (MHLs)

When interacting with an individual going through a mental health crisis or behaving erratically, and sometimes dangerously, law enforcement officers are tasked with keeping the public and the individual safe. De-escalation has become a skill used daily for our deputies out in the field interacting with people in crisis. In 2019 patrol deputies responded to 3,426 calls for service for people experiencing a mental health crisis.

For the past two years the Sheriff's Office has been providing deputies with Integrating Communications, Assessment and Tactics (ICAT) Training. This is scenario-based training that provides deputies with the knowledge, skills, and techniques to safely resolve dangerous and evolving situations when the subject does not have a firearm.

The Sheriff's Office also has two full time Mental Health Liaisons (MHL), who respond to mental health related calls with deputies. The MHLs provide assessments, training and crisis intervention services. They also provide links for individuals to treatment and services as needed.

# All Deputies receive **16 hours** of **ICAT training** each year.

"As we move forward, the Sheriff's Office will continue to listen to the needs of our community, demonstrate transparency, and never lose sight of our mission of public safety."

- Sheriff Jim Hart



# Community Policing

The Community Policing Division works closely with community members to build relationships with the people we serve and find solutions to problems impacting the people who live here. The Sheriff's Office operates four service centers and two substations throughout the county.

# Service Centers and Substations

As part of our commitment to the Santa Cruz County community we acknowledge that not everyone has the means to travel to the Sheriff's Office Headquarters in Live Oak. Knowing this, the Sheriff's Office has several other locations throughout the county where community members can make reports and get questions answered by deputies or volunteers.

The Services Centers and substations are located in Davenport, Boulder Creek, Felton, Aptos, Watsonville and Live Oak.

# SRO Unit

Interacting with and keeping our youth safe is a primary function of the Sheriff's Office. Our School Resource Officers (SRO) Team is made up of one sergeant and four deputies who are assigned to schools throughout the county. The role of the SRO is to engage with students, be a part of the school community and ensure student safety. SROs are assigned to Aptos, San Lorenzo Valley, Soquel and Monte Vista Christian High Schools

# Abandoned Vehicle Abatement

The Sheriff's Office administers the Abandoned Vehicle Abatement Program to respond to complaints of vehicles that are unoccupied and left parked on the streets for more than 72 hours in the unincorporated areas of the county.

Community Service Officers verify violations, mark the car, post notices to remove and arrange for towing of cars and other abandoned parts. In 2019, a total of 174 vehicles were abated.

# Home and Business Crime Prevention Inspections

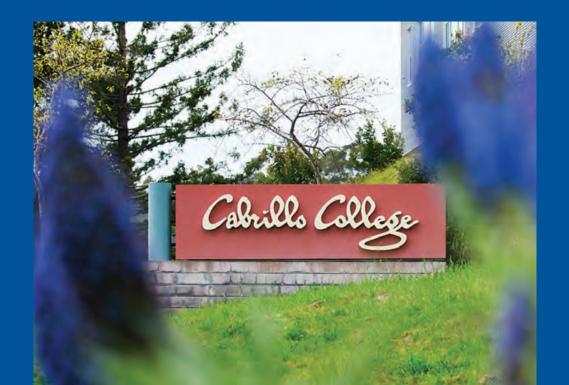
We recognize that part of our duty is to not only enforce the law, but prevent crime from occurring. The Sheriff's Office offers free home and business security inspection in the Sheriff's Office jurisdiction. Crime Prevention Volunteers use a detailed checklist to perform an inspection and provide suggestions to assist community members with improving the safety and security around their homes and businesses.

# In 2019, there were a total of **26 home** and **business crime prevention inspections**.

# Cabrillo College Division

The Sheriff's Office partners with Cabrillo College to ensure the safety of the students by partnering with the campus to have open communication and collaborate with staff for safety and training purposes.

We provide service to each of the Cabrillo College facilities and assist in getting students or staff to their cars safely, vehicle lock out assistance, car jump starts, crime reports and civil assistance.





# Volunteers

The Sheriff's Office does not only have dedicated staff, but dedicated volunteers who choose to spend their time helping the community. In 2019, the 120 volunteers contributed 17,500 hours of service which is the highest ever recorded. The Sheriff's Civilian Volunteers were recipients of the Be the Difference Award by the Volunteer Center of Santa Cruz. Another 6 volunteers were recipients of the Outstanding Volunteer Award by the County Board of Supervisors.

Volunteers assist in many areas including the Service Centers as Civilian Patrol Drivers and Office Assistants, Home Inspections, Child Safety Program, Chaplains, Recruitment and Hiring, Records, Forensic Services, Coroner, Missing Persons/Investigations, Minor Decoys in the Alcohol and Tobacco Compliance Unit, Little Free Library Steward, Community Contact Team and Community Events. Our community is safer because of their efforts.

# 2019 Breaking down the numbers

Number of Employees Peace Officers: 158 Correctional Officers: 109 Professional Staff: 70 7 New Sworr Profes

Newly Hired Employees Sworn Staff: 48 Professional Staff: 19

# \$110,512,371

#### Total Budget

Operations: \$36,281,144 Corrections: \$48,154,663 Administration: \$18,502,816 Court Security: \$7,573,748

## Comparative Crime Rates per 1,000 Residents

Unincorporated Santa Cruz





\*2017 (most recent data available)

337

= = 12 MONTH AVERAGE

SCSO Crime Analyst Joshua Pastor 01/08/19

# 107,188 Calls for Service

- **11,113** Number of Report (not including supplemental)
- 2,670 Arrests (adult & juvenile)
- 11,849 Park Checks
- 14,671 School Checks
- 5,852 Foot Patrols
- 6,003 Electronic Field Interviews
- 3,426 Calls for Service Involving Emotionally Distressed Persons
- 1,174 Cases Assigned to Investigations
- 449 Reportable Deaths
- **181** Autopsies
- 60 Crime Scenes Processed
- 125 Latent Print Identifications
- 11,021 Property and Evidence Items Received

#### **42** Santa Cruz County Sheriff's Office 2019 Annual Report

- 26 Home Crime Prevention Inspections
- 174 Abandoned Vehicles Abated
- **118** Number of Sheriff's Office Volunteers (as of December)
- 491 Average Persons in Custody Per Day
- 9,049 Jail Bookings (All Agencies)
- 4,112 Admissions to Housing
- 1,827 Recovery Center Diversions
- 67 Average Daily Number of Supervised by Work Release
- **32** Daily Average Supervised by Custody Alternatives Program (CAP)
- **44** Number of Inmate Programs, Activities and Services
- 547,774 Number of Inmate Meals Served
- 292,265 Number of Inmate Medication Doses Administered
- 1,669 Edged Weapons Prevented from Entering Courts
- Firearms Prevented from Entering Courts
- 218,722 Court Security Screenings

# Communications Plan Public Outreach

Our website is an important tool for engagement and transparency. Users can report an abandoned vehicle, check arrest warrants, request vacation checks, obtain forms and see if an inmate is in jail. Through the website we also provide media releases, arrest logs, our full policy manual and ways to contact us. We are continuing to grow our outreach not only through the main website, but through other social media outlets.









# Facebook

We have more than 32,000 people who follow us on Facebook. We use the platform to share information about investigations, public safety, arrests, community meetings and projects the Sheriff's Office is working on.

# NextDoor

Nextdoor is primarily used to message more than 37,000 residents in 151 neighborhoods regarding crime trends, crime prevention information, volunteer opportunities and events surrounding the Sheriff's Office.

# Twitter

Our Twitter is used to notify the 3,500 followers of road closures, natural disasters and other events directly impacting the community.

# Instagram

We use Instagram to share information with our 7,000 followers about arrests, upcoming community events and other day to day activities happening at the Sheriff's Office.

# Media Releases & Press Conferences

We frequently send out press releases to provide information to the public through media. The information ranges from significant arrests or incidents, to asking the public for help in investigations. We schedule press conferences to inform the public about major events that impact the community.

# Sheriff's Advisory Team

The Sheriff's Advisory team meets monthly with Sheriff Jim Hart to give feedback concerning public safety related issues. The Advisory team is made up of a group of volunteers who live and work in Santa Cruz County.



The partnership we have not only exists with other law enforcement and public safety agencies in Santa Cruz County, but it also extends to our community members. In order to do the best job we can to keep our community safe, we need open communication and collaboration with the people who live here. To be as transparent as we can be, we also invite the community to learn more about our day-to-day functions through ride along opportunities and other programs.

# School Safety, School Lockdown and Workplace Violence Prevention Presentations

We provide workshops to reduce the likelihood of violence or crime and help schools, businesses and places of worship prepare for emergencies.

# **Community Events**

The Sheriff's Office participated in many community events to interact with the people we serve. The events included National Night Out, Bike to Work and School Day, the County Fair, Operation Surf, Wharf to Wharf, Coffee with a Cop and Trunk or Treat.

# **Ride Along Opportunities**

The Sheriff's Office welcomes community members to ride along with a deputy to understand their service and the challenges facing local law enforcement.

# Jail Tours

Community members can tour our jail facilities to see what the Sheriff's Office provides for inmates and get a better idea of our efforts to help inmates return to the community after incarceration.

# Youth Academy

Our School Resource Officer Team hosts an annual Youth Academy for students attending Aptos, San Lorenzo Valley and Soquel High School to increase trust between law enforcement and youth. The academy provides students with the opportunity to see k-9 demonstrations, tour some of our facilities and investigate mock crime scenes.





### Santa Cruz County Sheriff's Office 5200 Soquel Avenue • Santa Cruz CA 95062





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