



# SANTA CRUZ COUNTY

S H E R I F F C O R O N E R



2015  
ANNUAL REPORT

## MESSAGE FROM SHERIFF JIM HART

It is an honor and a privilege to be the elected Sheriff of Santa Cruz County. I am proud to serve alongside some of the best law enforcement professionals in the state and the nation. Our Office has a long standing reputation of providing excellent law enforcement and corrections services to our community. Some of the highlights that occurred in 2015 are:

In May, we completed the final phase of our headquarters project and opened the Administration building. This building is now home for personnel working in Administration, Records, Civil and the Live Oak Sub-Station. Additionally, the building houses the County's Emergency Operations Center.

In June, we opened the Recovery Center for public inebriates after applying for and receiving a federal grant to fund the program. Police officers and deputy sheriffs now have the ability to save valuable patrol time by simply dropping off a person, who is too intoxicated to care for themselves, at the Recovery Center rather than go through the time consuming process of booking a person for this low level crime. Clients at the Recovery Center are provided a bed, food and they are given referrals for treatment. About 25% of the 3,000 to 4,000 public intoxication arrests that occur in our county each year are now being diverted to the Recovery Center.

Our staffing levels have been steadily improving and we have been able to refund 15 of the 22 deputy sheriff positions that we lost during the recession. We have utilized these personnel by strengthening our patrol teams to improve coverage and response times. We have also added back several key professional staff positions that were lost due to budget and improve our Corrections Bureau to maximum staffing levels.

In October, we announced our plan to implement a new policing model called the Sheriff's Office 21st Century Policing Initiative. Our plan has been worked on by a team of staff members and a community team and will be fully implemented in 2016. This collaborative approach to law enforcement will build trust and strengthen relationships between our office and the community. I am very excited about this new policing model and I am confident we will continue to deliver quality law enforcement services while building trust and legitimacy with the communities we serve.



"I am honored to be serving as the 26th Sheriff of Santa Cruz County. I pledge to continue to be engaged, involved, and available to our personnel, the community, and to other local law enforcement agencies, and to make effective decisions based on good public safety policy."

- Sheriff-Coroner Jim Hart



Santa Cruz County's newly elected Sheriff-Coroner Jim Hart



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## ORGANIZATION DESCRIPTION

### MISSION STATEMENT

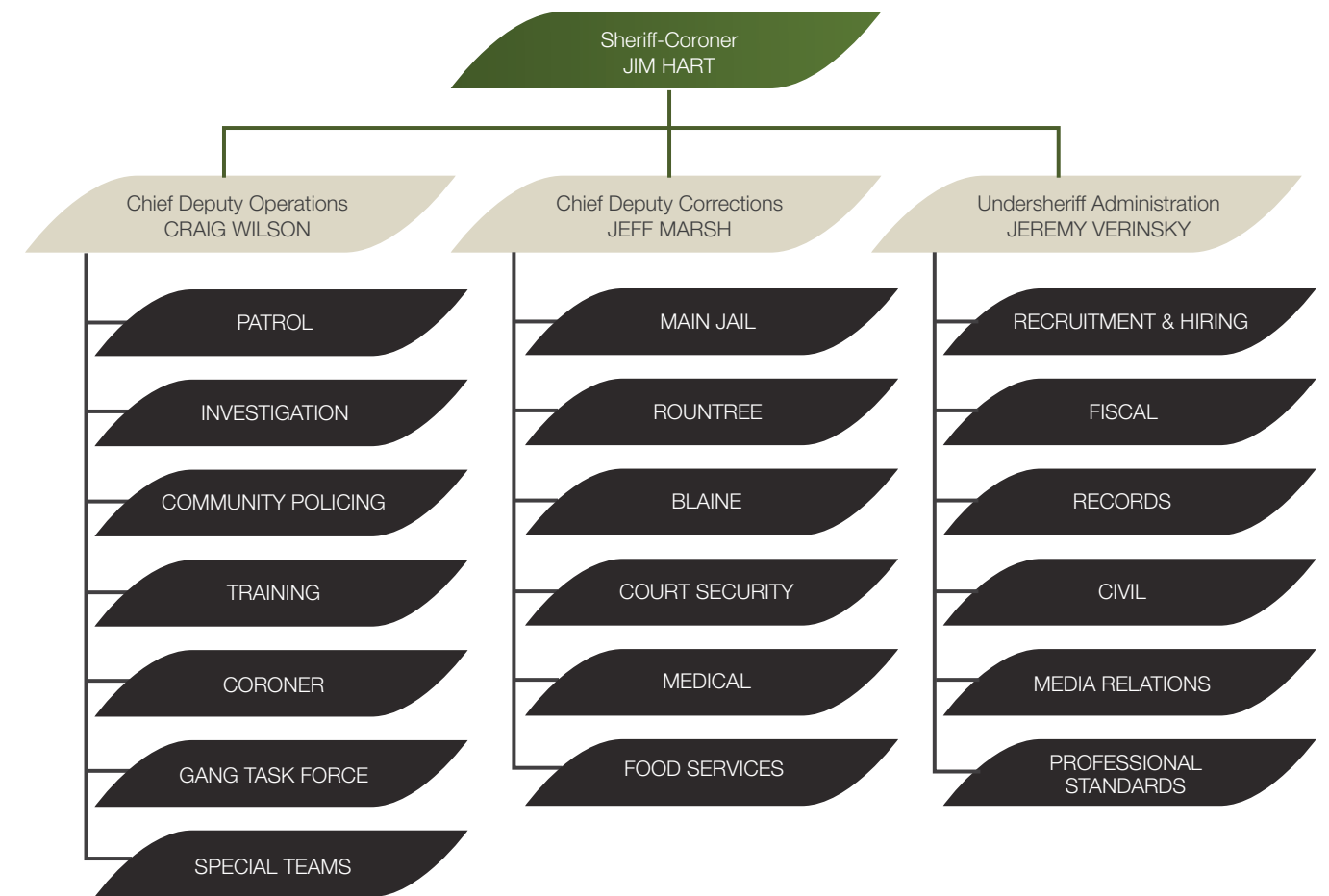
Our mission is to ensure public safety in Santa Cruz County. We accomplish this through open communication and collaboration with our community as well as continuous professional development of staff to address crime and promote innovative corrections solutions.

The Santa Cruz County Sheriff-Coroner is an elected official and the county's chief law enforcement officer. Sheriff's Office employees are responsible for law enforcement services including patrol and criminal investigations in the county's unincorporated areas, operating the adult jail system, providing court security for the Superior Court, and providing coroner and civil service throughout the county. The Sheriff's Office consists of three bureaus: Administration, Operations, and Corrections. The Operations and Corrections Bureaus are overseen by a chief deputy and Administration is overseen by the undersheriff.

### SERVING THE UNINCORPORATED AREAS OF SANTA CRUZ COUNTY

Santa Cruz County's resident and tourist population continues to grow, adding to the demands on law enforcement. During the summer, holidays, and when large sporting and cultural events occur, all of the resources of the Sheriff's Office are engaged to ensure the safety of the public. With 441 square miles and 29 miles of beaches, the county has a population of 269,419 (2013 U.S. Census Bureau estimate). About half of the residents live in 13 unincorporated areas that are served by the Sheriff's Office: Aptos, Ben Lomond, Bonny Doon, Boulder Creek, Brookdale, Corralitos, Davenport, Felton, Freedom, La Selva Beach, Rio Del Mar, Soquel, and Zayante. The other half lives in the four incorporated cities of Santa Cruz, Capitola, Watsonville, and Scotts Valley.

## ORGANIZATION CHART

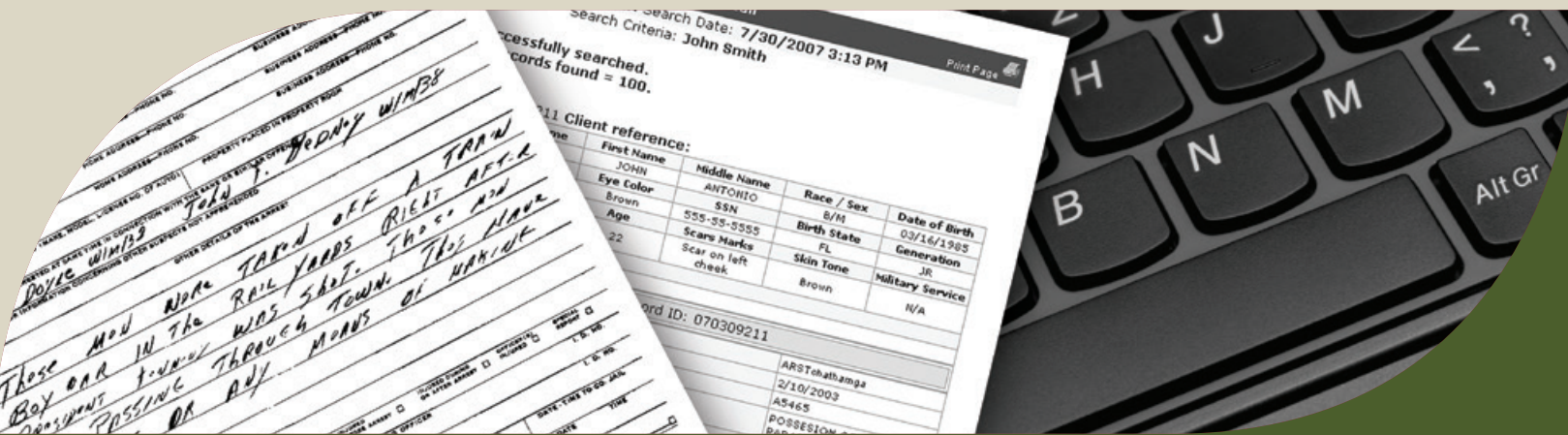


### BUDGET FISCAL YEAR 2014/2015

OPERATIONS	\$40,353,018
CORRECTIONS	\$39,535,289
COURT	\$7,531,572
<b>TOTAL</b>	<b>\$87,419,879</b>

### AUTHORIZED POSITIONS

OPERATIONS	161
CORRECTIONS	120
COURT	67
<b>TOTAL</b>	<b>348</b>



## ADMINISTRATION BUREAU

Managed by the undersheriff, the Administration Bureau serves as the support system for the Sheriff's Office. With various operations running twenty-four hours a day, seven days a week, this bureau oversees civil services, financial accounting, media relations, records management, recruitment and hiring, social media, technology improvements and professional standards for the Sheriff's Office.

## HEADQUARTERS MOVE COMPLETE

In April of 2015, the publicly accessible Administration building opened making the Sheriff's Office Headquarters complete. The public can access the Records Division, Civil Division and the Live Oak/Soquel Community Services Office. The Administration building is also the new home for the Office of Emergency Services, the Santa Cruz County Anti-Crime Team, the Sheriff's Special Enforcement Team and Board of Supervisor John Leopold's District Office. There is also a large community room for government and community meetings.

## RECRUITMENT AND HIRING

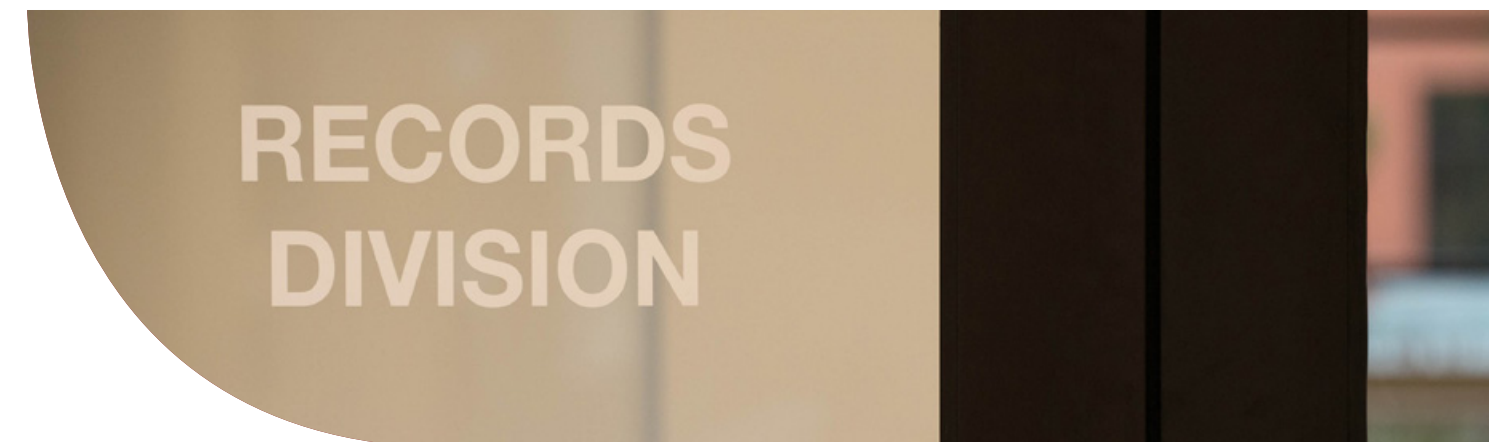
The Recruitment and Hiring Unit is responsible for projecting future recruiting needs and attracting qualified applicants. The unit not only hires deputies and correctional officers, but also the professional staff that support the organization. This year the Sheriff's Office continued to search for the most qualified candidates for numerous positions within the Sheriff's Office. The new streamlined hiring process and the team's hard work garnered 57 new employees, including 20 deputy sheriffs and 27 correctional officers. The team expects to have all deputy and corrections positions fully staffed by mid-year 2016.

## ADMINISTRATION HIRING ACTIVITIES 2015

	APPLIED	HIRED
DEPUTY SHERIFF TRAINEE	439	20
ACADEMY GRADUATE	12	1
LATERAL DEPUTY APPLICANT	19	2
CORRECTIONAL OFFICER	403	27

## RECORDS MANAGEMENT DIVISION

The Records Division inputs into and maintains a wide range of information for the California Department of Justice and National Criminal Information Center systems. This includes information on missing persons, wanted persons and stolen property. The division also maintains Sheriff's Office report files, warrants issued by local magistrates and responds to public records requests. These keepers of information provide valuable data to law enforcement and the public twenty-four-hours a day.





## RECORDS DIVISION ACTIVITY 2015

CRIME REPORTS	10,471
SUPPLEMENTAL REPORTS	4,470
TELETYPES SENT	63,149
TELETYPES RECEIVED	28,091
PHONE AND IN-PERSON CONTACTS	49,595
TOTAL WARRANTS RECEIVED	9,480
TOTAL WARRANTS CLEARED	8,323
RESTRAINING ORDERS	1,362

## CIVIL DIVISION ACTIVITY 2015

EVICCTIONS	240
LEVEES	508
TOTAL COURT DOCUMENTS PROCESSED	2,667

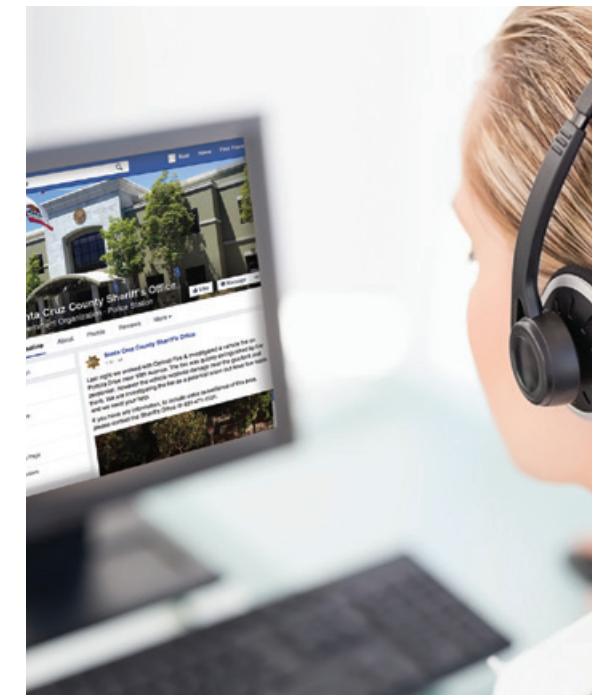
## CIVIL DIVISION

The Administration Bureau's Civil Division is responsible for serving various types of legal documents in the unincorporated and incorporated areas of Santa Cruz County. Some of the documents include small claims actions, summons and complaints, subpoenas, restraining orders, eviction process and civil bench warrants. This division enforced civil judgments and collected \$800,000 on behalf of judgment creditors. The Civil Division is composed of 4.5 office staff and due to a recent increase in patrol staffing levels, was able to add a full time civil deputy to its ranks.

## SOCIAL MEDIA AND TECHNOLOGY

Technology and the use of social media is playing an expanding role in modern day policing. The Sheriff's Office believes it is vital to community relations to have an effective means to connect and engage with the people of Santa Cruz County and beyond.

Throughout 2015, the Sheriff's Office expanded its use of social media to reach out to the community we serve. The Sheriff's Office expanded its use of Facebook with daily postings of deputies out in the community and used Twitter to keep the public informed of events as they were happening. In addition, the Sheriff's Office has created a presence on Pinterest, creating boards containing information on missing persons, cold case homicides and the most popular; the Lost and Found Board. This board was created to reunite people with property that has been lost or stolen.



## FISCAL MANAGEMENT AND ANALYSIS

The Sheriff's Office Fiscal Management and Analysis Unit (Fiscal Unit) coordinates the budgets of the Administration, Operations, and Corrections Bureaus and Court Security. The unit manages an \$87 million budget including \$27 million in state and federal law enforcement grants. They are responsible for accounts payable, accounts receivable, and personnel and payroll services. They also manage the Alarm Registration and the Abandoned Vehicle Abatement programs

## BUDGET FISCAL YEAR 2015/2016

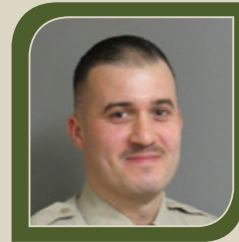
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# 2015 SHERIFF'S OFFICE AWARDS

## CORRECTIONS OFFICERS OF THE YEAR



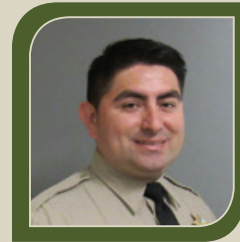
SCO KAREN  
WELLS



CO ROGELIO  
DE LA TORRE



CO KYLE  
WARD



CO ALFONSO  
DE LA TORRE

The Classification/Compliance Team received this award for their work in three areas: reducing assaults on staff, reducing inmate on inmate violence and reducing the Restricted to Cell status for problem inmates. This was done in part by the development and promulgation of the Daily Inmate Risk Report, which alerts all staff to potentially assaultive inmates. Their efforts in properly identifying and housing assaultive inmates reduced staff assaults and inmate on inmate violence.



DETECTIVE DANIEL CRUZ  
DEPUTY SHERIFF OF THE YEAR

Detective Daniel Cruz received this award for his outstanding ability to interview and obtain confessions from suspects of serious sexual assaults. In 2015, Detective Cruz obtained confessions from numerous suspects that will result in potential life sentences for them in court. Detective Cruz also speaks regularly to Spanish-language groups, educating women and children about the dangers of sexual assault, building a trusting relationship between the Sheriff's Office and traditionally underserved communities.



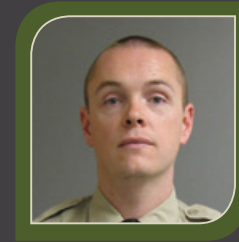
DEPUTY WES GRANT  
MEDAL OF MERIT

Deputy Wes Grant was awarded the Medal of Merit for his actions during an armed robbery in the city of Capitola. Deputy Grant was able to successfully disarm and take the suspect into custody without injury to either party.



SERGEANT DEE BALDWIN  
MEDAL OF MERIT

Sergeant Dee Baldwin was recognized for his leadership ability and application of the Critical Incident Protocol following an officer involved shooting. Sergeant Baldwin directed his team while on his way to the scene and once there took command, preserving evidence and calling for additional resources.



DEPUTY KYLE MATSON  
MEDAL OF VALOR

Deputy Kyle Matson was awarded the Medal of Valor for his actions before and after an officer involved shooting. Deputy Matson responded to a family dispute where a 17 year old male had severely beaten a family member. Deputies learned that the suspect was inside and had access to several firearms. The suspect emerged from the residence with a rifle and ignored commands to drop it. When he pointed the rifle at Deputy Matson, Deputy Matson fired his rifle. Deputies on scene immediately rendered first aid to the suspect while waiting for medical personnel to arrive.



DEPUTY STEPHEN RAGUSANO  
MEDAL OF VALOR

Deputy Stephen Ragusano responded to a family dispute where a 17 year old male had severely beaten a family member. Responding deputies learned that the suspect was inside and had access to several firearms. The suspect emerged from the residence with a rifle and ignored commands to drop it. When he pointed the rifle at Deputy Matson, Deputy Matson fired his weapon. Deputy Ragusano provided security for other deputies as they rendered first aid to the suspect.



SUSAN ROZARIO  
PROFESSIONAL STAFF EMPLOYEE OF THE YEAR

Susan received this award for her outstanding work completing grants for the Sheriff's Office, as well as writing board letters and reports, working on policy and county ordinances, and serving as the liaison to the CAO's office, County Counsel and Risk Management. Susan regularly goes above and beyond to complete her work and always offers to pitch in.



DEPUTY GREG GIGUIERE  
COMMENDATION

Deputy Greg Giguere responded to a pregnant woman in labor at the San Lorenzo Valley Service Center. Deputy Giguere assisted with the birth until medical personnel arrived.



DEPUTY JP BOTTEGA  
COMMENDATION

Deputy JP Bottega responded to a pregnant woman in labor at the San Lorenzo Valley Service Center. Deputy Bottega assisted with the birth until medical personnel arrived.



**CORRECTIONAL OFFICER MICHAEL ALUFFI**  
LIFE SAVING AWARD

During routine inmate cell checks, Officer Aluffi noticed an inmate lying in his cell unresponsive to questions. When Officer Aluffi entered the cell, he discovered the inmate in medical distress. The inmate was taken to the hospital for treatment.



**CORRECTIONAL OFFICER JAMES SINNOT**  
LIFE SAVING AWARD

Correctional Officer James Sinnot's attentiveness saved the life of an inmate who attempted to commit suicide. The inmate was lying on his side and seemed to be trying to hide something on his shirt. By insisting on engaging with the inmate, Officer Sinnot was eventually able to see an open laceration on the inmate's neck. The inmate was taken to the hospital for treatment and evaluation.



**CORRECTIONAL OFFICER RACHAEL TURNER**  
LIFE SAVING AWARD

Correctional Officer Rachael Turner's swift actions saved the life of an inmate who attempted to commit suicide. Officer Turner was conducting safety checks and saw an inmate with a blanket tied tightly around his neck. Officer Turner and other officers removed the blanket and called for medical assistance.



**CORRECTIONAL OFFICER RYAN FISHER**  
LIFE SAVING AWARD

Correctional Officer Ryan Fisher correctly recognized an inmate was in medical distress and having a seizure. He called jail medical staff and they determined the inmate needed emergency transport to the hospital.



**DEPUTY CHUCK BECKMAN**  
LIFE SAVING AWARD

Deputy Chuck Beckman's skill as a trained crisis negotiator helped save the life of a suicidal man. For over an hour, Deputy Beckman spoke with the man as he threatened to jump from the bridge he was sitting on. Eventually the man brought his legs back over the railing and deputies were able to safely secure him.



**SERGEANT STEFAN FISH**  
LIFE SAVING AWARD

Sergeant Stephan Fish responded with other deputies to a report of a man threatening to jump from a bridge. Sergeant Fish took command of the scene and once deputies were able to convince the man to swing his legs back over the railing, Sergeant Fish was able to safely secure the man and take him into protective custody.



**SERGEANT JOHN HABERMEHL**  
DISTINGUISHED SERVICE MEDAL

Sergeant John Habermehl received this award for his commitment to problem solving and his ability to build relationships with the residents of the San Lorenzo Valley. Sergeant Habermehl worked with neighbors of a nuisance house in Boulder Creek and developed enough information to obtain a search warrant. The search resulted in the location of stolen property, guns, drugs and 17 stolen vehicles.

**VOLUNTEER AWARDS**

This year marks the 20th anniversary of the Sheriff's Office Volunteer Program. Every year during National Volunteer Appreciation Week, the County Board of Supervisors recognizes county volunteers. The Sheriff's Office is fortunate to have an amazing group of people giving their time in a variety of capacities. This year's winners reflect the history of the volunteer program, from one of first volunteers to members of the newest program the Sheriff's Office has implemented.



ALICE  
RINK



MARGIE  
MOSS



LORENA  
DE WILD

THE "CHILD SAFETY PROGRAM TEAM"



GERI  
WILLIAMS



LAUREN  
ALEXANDER



BUZZ  
GRAY



2014

COUNTY EMPLOYEE RECOGNITION  
AWARDS IN CRIMINAL JUSTICE



**GOLD AWARD**

**DEPUTY JEFF SIMPSON**

In January 2014, Deputy Jeff Simpson responded to a 9-1-1 open line call for service. With limited information, Deputy Simpson continued to investigate and was eventually able to track the call to a cell phone located in an RV. Deputy Simpson located and stopped the RV and found a young woman inside who had been kidnapped. Deputy Simpson took the time to build a rapport and trust with the woman, finally getting her to disclose that she had been the victim of sexual assault. Deputy Simpson's ability to gain the woman's trust led to the conviction of the suspect who faces multiple life terms.



**SILVER AWARD**

**DEPUTY DANIEL CRUZ**

Detective Daniel Cruz received this award for his outstanding ability to interview and obtain confessions from suspects of serious sexual assaults. In 2015, Detective Cruz obtained confessions from numerous suspects that will result in potential life sentences for them in court. Detective Cruz also speaks regularly to Spanish-language groups, educating women and children about the dangers of sexual assault, building a trusting relationship between the Sheriff's Office and a traditionally underserved community.

RECOGNIZING THE CONTRIBUTION  
OF 2014 RETIREES

WE ARE EXTREMELY GRATEFUL FOR THE  
CONTRIBUTIONS OVER THE YEARS OF THESE  
DEDICATED AND TALENTED STAFF MEMBERS:

SUPERVISING CORRECTIONAL OFFICER JAMES BATES  
29 YEARS OF SERVICE

SUPERVISING CORRECTIONAL OFFICER ROBERT BUIE  
29 YEARS SERVICE

JAIL COOK WILLIAM DI NAPOLI  
26 YEARS OF SERVICE

SUPERVISING CORRECTIONAL OFFICER CRAIG HARLAMOFF  
25 YEARS OF SERVICE

DEPUTY SHERIFF ROBERT LINDBLAD  
28 YEARS OF SERVICE

DEPUTY SHERIFF EDWARD OHYE  
32 YEARS OF SERVICE

SHERIFF'S LIEUTENANT JAMES SKILLICORN  
30 YEARS OF SERVICE

## A FEW EXAMPLES OF THE HARD WORK DEPUTIES PERFORMED THROUGHOUT THE YEAR

### SUICIDAL BANK ROBBER THWARTED BY DEPUTY

Capitola Police were dispatched to an armed robbery at Citibank. The money the robber fled with included a tracking device, which allowed dispatchers to advise officers of the suspect's location. Deputy Wes Grant spotted the suspect's vehicle in front of Live Oak Elementary School. As Deputy Grant approached the vehicle, the suspect exited the vehicle with a double barrel shotgun in hand. The suspect got on his knees and positioned himself in a way that suggested he was going to take his own life. During a brief moment when the suspect let go of the gun, Deputy Grant was able to pull the suspect away from the gun and to the ground where he was safely taken in to custody.

### THOROUGH INVESTIGATION REVEALS UNREPORTED CRIMES

While assigned to patrol, Detective Jason Dunn handled a domestic violence case involving children. During his investigation, Detective Dunn learned about several unreported incidents, including the suspect telling his wife and children that he had dug graves for them in a quarry. The investigation also revealed that the suspect had fired a shotgun into the floor several feet from his children, endangering their lives. The suspect was arrested and booked into the county jail.

### DEPUTIES CAPTURE ARMED ROBBER

On an early June morning, deputies responded to the area around Sunny Cove Beach for an armed robbery that had just occurred. While deputies were in the area, a second victim reported an armed subject that had just tried to carjack him. While searching the area, Deputy Fred Murphy spotted a man that matched the suspect's description. Though the suspect ran from deputies, he was eventually detained by Detective Steve Ryan, who also got the suspect to show deputies where he had thrown the gun he used to commit his crimes.

### CHILD PORNOGRAPHER PICKED THE WRONG PERSON TO IMPERSONATE

Detective Steve Ryan investigated a child pornography case in which the suspect created a fictitious Facebook page in the name of a Santa Cruz Police Department detective. The detective had previously arrested the suspect and the suspect decided to take revenge by distributing illicit photographs in the name of the detective. A coordinated effort between the Sheriff's Office, FBI, San Jose Police Department Internet Crimes against Children Unit and the Santa Clara County Sheriff's Office Sexual Assault Felony Enforcement Team resulted in the arrest of the suspect. A search warrant served on the suspect's home revealed additional items of child pornography. The suspect was arrested for distribution of child pornography, stalking and committing a felony while released on bond.

### DEPUTY PERSISTENCE LEADS TO GUN AND AN ARREST

Deputies responded to a road rage incident in which a gun was fired. While Deputy Jose Zamora spoke to the victim, Deputy Doug Smith was able to locate the suspect's vehicle and Deputy Derek Fenster located and arrested the suspect. However, the gun was not located and deputies believed the suspect's girlfriend had hidden it somewhere on Manresa Beach. The following day, Deputy Zamora saw the same vehicle speeding down the road and pulled the girlfriend over. Deputy Zamora developed probable cause to search the vehicle and located the suspected firearm used in the shooting.

## SHERIFF'S DEPUTIES OUT IN THE COMMUNITY

When not acting as guardians of the communities they serve, many deputies and professional staff of the Sheriff's Office can be found giving back to the community. The programs and activities allow community members to have positive interactions with law enforcement and bring down barriers between the two groups.

The Sheriff's Activity League provides free activities to youth in the county through programs including FITSAL (a Crossfit type workout program), FUTSAL (an indoor soccer league), Jr. Giants Baseball and a surfing program. The SAL Board of Directors is staffed by six sheriff's office civilian employees and three deputies (one lieutenant and two sergeants). These dedicated volunteers decide the direction of the program and figure out how to best serve the more than 750 kids that participate.

The Shop with a Sheriff program brings underprivileged youth together with uniformed deputies for a shopping spree at Christmas. Sponsored by the Deputy Sheriff's Association and lead by the Sheriff's Office SWAT team, deputies were able to bring joy to their 100th child during the 2015 holiday season.

National Night out is a community building campaign that fosters partnerships between law enforcement and communities.





## OPERATIONS BUREAU

The Sheriff's Office Operations Bureau is comprised of the Patrol, Investigations, and Community Policing Divisions.

## PATROL DIVISION

The Santa Cruz County Sheriff's Office Patrol Division provides 24-hour emergency and non-emergency services to the unincorporated areas of Santa Cruz County. Two Sheriff's Lieutenants manage six Sheriff's Sergeants and 78 Sheriff's Deputies. Sheriff's deputies are assigned to one of two patrol teams: A or B and work day shift, swing shift or night shift to provide services to 11 specific areas within the county. During 2015 deputies responded to over 102,000 calls for service.

### PATROL DIVISION SERVICE CALLS BY GEOGRAPHIC AREA 2015

AREA	CALLS	% OF TOTAL
NORTH COAST	2,647	3%
SAN LORENZO VALLEY NORTH	8,454	8%
SAN LORENZO VALLEY SOUTH	11,524	11%
LIVE OAK EAST	12,926	13%
LIVE OAK WEST	11,769	11%
SOQUEL	13,716	13%
SUMMIT	1,718	2%
APTOS NORTH	12,941	13%
APTOS SOUTH	7,250	7%
PAJARO VALLEY NORTH	9,633	9%
PAJARO VALLEY SOUTH	4,042	4%
MISCELLANEOUS	5,810	6%
<b>TOTAL CALLS FOR SERVICE</b>	<b>102,430</b>	<b>100%</b>

## CRIMINAL INVESTIGATION 2015

### AGENCY-WIDE

	2013	2014	2015
CASES ASSIGNED TO DETECTIVES	545	1,022	826
ORIGINAL/SUPPLEMENTAL REPORTS	2,096	2,552	2,223

### DIVISION-WIDE

CASES ASSIGNED TO DETECTIVES	545	1,022	826
ORIGINAL/SUPPLEMENTAL REPORTS	2,096	2,552	2,223
ARRESTS	188	216	168
ARREST WARRANTS	359	306	291
SEARCH WARRANTS AND COURT ORDERS	100	126	240
MISSING PERSON INVESTIGATIONS	295	318	303
DEATH INVESTIGATIONS	869	778	769
AUTOPSIES	190	199	196
CRIME SCENE INVESTIGATIONS	77	82	47
LATENT PRINT IDENTIFICATIONS	129	288	165
EVIDENCE REQUESTS BY DA	356	659	763
SEXUAL ASSAULT FORENSIC EXAMINATIONS	64	74	84

## FORENSIC UNIT ACTIVITY 2015

CRIME SCENES PROCESSED	47
COMPLETED FOLLOW-UP REQUESTS	763
REPORTS WRITTEN	338
LATENT PRINTS SUBMITTED	354
LATENT PRINTS IDENTIFIED	165
PROPERTY ITEMS RECEIVED	11,014
PROPERTY ITEMS RELEASED	10,533
DA PROPERTY REQUESTS	191
SEXUAL ASSAULT EXAMINATIONS	84

## INVESTIGATIONS DIVISION

The Investigations Division investigates major crimes that require advanced training, technical skills, specialized resources and close coordination with other agencies. One Sheriff's Lieutenant oversees five units that are each staffed by sergeants and detectives. In 2015, detectives investigated 826 cases, which resulted in 168 arrests.

### CRIMES AGAINST PERSONS PHYSICAL ASSAULT

This unit is responsible for investigating homicide, robbery, aggravated assault, gang violence, domestic violence, and physical elder abuse cases. They also perform in-depth reviews of mental health detentions. The unit was assigned 91 cases, which resulted in 23 arrests, 130 arrest warrant requests, 18 search warrants or court orders and 213 reports.

### CRIMES AGAINST PERSONS SEXUAL ASSAULT

This unit is responsible for investigating cases including sexual assault allegations involving children and adults, physical child abuse, sex offender registrants and missing persons. The unit was assigned 118 cases resulting in 32 arrests, 32 arrest warrant requests, 12 search warrants and 251 reports.

### CRIMES AGAINST PROPERTY/FINANCIAL CRIMES

This unit is responsible for investigating residential and commercial burglaries, identity theft and financial crimes against the elderly. The unit was assigned 92 cases resulting in 64 arrests, 111 arrest warrant requests, 90 search warrants or court orders and 459 reports.

### CORONER

The Coroner Unit is comprised of a Forensic Pathologist, one sergeant, two detectives and a Coroner Forensic Technician. The unit conducts statutorily required medico-legal investigations to determine cause and manner of death. The unit conducted 769 death investigations, 196 forensic autopsies, 65 external exams and wrote 836 reports.

### FORENSIC SCIENCES / CRIME SCENE INVESTIGATION

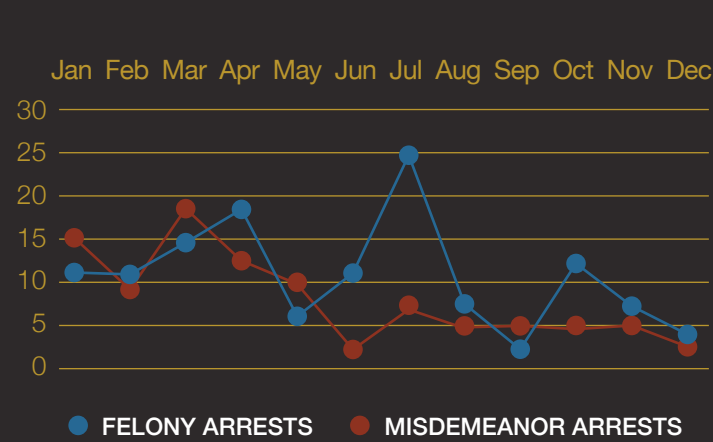
This unit is comprised of one forensic supervisor, three criminalists and two Sheriff's Property Clerks. The unit conducts crime scene investigations to identify, collect, preserve, develop, analyze and reconstruct physical evidence to solve crimes and support prosecution.

The forensic services supervisor oversees the Santa Cruz County Sexual Response Team program. This team of specially trained medical professionals provides medical exam case review and performs forensic physical examinations to identify and collect evidence of sexual assault.

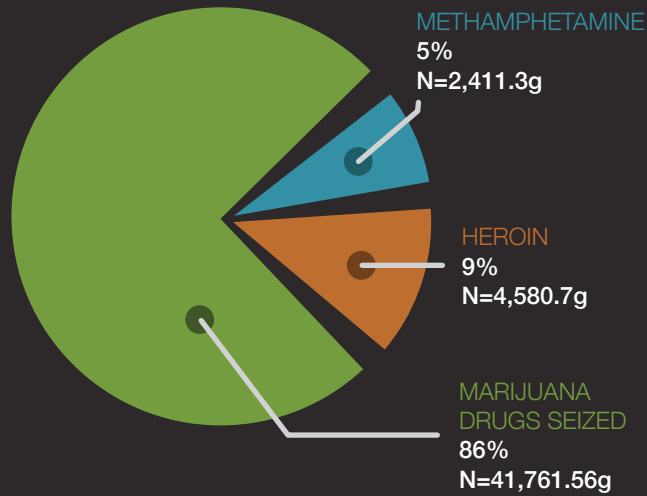
### SANTA CRUZ COUNTY ANTI-CRIME TEAM

The Santa Cruz County Anti-Crime Team (SCCACT) is a collaborative multi-agency task force that is funded and staffed by participating county and state law enforcement agencies. In addition to personnel assigned to SCCACT on a full-time basis, the task force is supported by federal agencies as needed. Though approved for 14.5 law enforcement positions, due to staffing shortages at local agencies only 7.5 positions are filled. In 2015, SCCACT made 233 arrests, wrote 36 search warrants and seized 42 firearms.

## SCCACT ARRESTS BY MONTH 2015



## DRUGS SEIZED 2015



## SPECIAL ENFORCEMENT TEAM

The Sheriff's Special Enforcement Team (SET) is comprised of one sergeant and two detectives. They have specialized training in narcotics enforcement techniques and assist other investigators with high profile cases requiring multiple investigators.

## TRAINING

The Training unit oversees all new deputy sheriff trainees while they are assigned to the police academy and field training program. The unit also ensures office-wide compliance with mandated local, State and Federal training regulations and maintains all training records for accountability.

The Santa Cruz County Sheriff's Office is ahead of the curve when it comes to continuing professional training (CPT). In 2014, while the Sheriff's Office was still under furlough, deputies earned an average of 86 CPT hours per student; the state average was 45 CPT hours. With 2015 as the first full year of monthly training for deputies, total CPT hours increased to 18,243 hours, or 135 hours per student. Training topics included prescription drug abuse investigation, crowd control tactics, critical incident management, legal updates and interaction with people in a mental health crisis.

## COMMUNITY POLICING PROVIDES GATEWAY TO PERSONALIZED POLICING

Community policing emphasizes working with neighborhood residents to identify problems and work together to find long-term solutions. Since 1996, the Sheriff's Office has operated community service centers in Felton, Live Oak/Soquel, Aptos and Watsonville. Each center is overseen by a sergeant and staffed by volunteers from the community. The community policing team works with community members and groups, government agencies, nonprofit groups and private business to form a symbiotic relationship that is beneficial to all parties.

In addition to the physical community service centers, the Community Policing Division utilizes Nextdoor.com to communicate with "virtual" neighborhoods in Santa Cruz County. Along with providing residents the ability to communicate with each other about neighborhood issues and events, the Sheriff's Office can distribute information on suspicious persons, law enforcement activities in the area and crime trends that could impact residents. In 2015, there were almost 15,000 members enrolled in the Sheriff's Office Nextdoor online community.

## VOLUNTEER'S PROVIDE VITAL LINK

The Sheriff's Office volunteers provide a vital bridge between the community and the Sheriff's Office. Working mostly out of the four service centers, San Lorenzo Valley, Live Oak/Soquel, Aptos and Watsonville, they greet the public, answer phone calls, write crime reports, do vacation checks on homes, check on abandoned vehicles and help make our community events great. In 2015, our volunteers donated almost 15,000 hours of time to their community, saving the citizens of the county approximately \$338,875. The program reached its goal of 100 volunteers and added new volunteer positions in the Forensics Division, Coroner Division and the jail library. The volunteer program also implemented several new community programs, including a child safety program in the Aptos Elementary schools (with plans to expand), a Trunk or Treat event and having San Jose State Student Interns working in Community Policing.



## VOLUNTEER ACTIVITIES 2015

PHONE CALLS	4,621
VACATION CHECKS	1,199
SECURITY CHECKS	4,967
AVA	2,382
CITIZEN ASSIST	3,816
CRIME REPORTS TAKEN	148
<b>TOTAL VOLUNTEER HOURS</b>	<b>14,837</b>



## KEEPING CABRILLO STUDENTS AND STAFF SAFE

The goal of the Sheriff's Office is to partner with Cabrillo Community College to make the campus a safe place for both students and employees. The Cabrillo Governing Board contracts with the Sheriff's Office to provide law enforcement on both the Aptos and Watsonville campuses. The college is assigned one Sheriff's Sergeant who oversees one Sheriff's Deputy, one Sheriff's Security Officer and two Sheriff's Extra Help Deputies.

### CABRILLO COLLEGE ACTIVITY 2014/2015

PHONE CALLS RECEIVED	2,987
LIVE SCAN FINGERPRINTS	2,556
PARKING CITATIONS	3,613
CRIME REPORTS	107
CITATION APPEALS HEARD	1,112
WALK-INS	2,676
CALLS FOR SERVICE	601

## VEHICLE ABATEMENT PROGRAM WORKS TO IMPROVE NEIGHBORHOODS

The Sheriff's Office administers a community based program dedicated to the abatement of abandoned vehicles along public and private roadways. Abandoned vehicles can be reported through many sources including the Sheriff's Office website, the Abandoned Vehicle Abatement Hotline and in-person at one of the Community Service Centers.



### ABANDONED VEHICLE ABATEMENT STATISTICS 2014/2015

SUPERVISORIAL DISTRICT	VEHICLES INVESTIGATED	VEHICLES TOWED
LIVE OAK/SOQUEL	896	83
APTOS	178	9
DAVENPORT	1	1
SOUTH COUNTY	153	7
SAN LORENZO VALLEY	151	40
<b>TOTALS</b>	<b>1379</b>	<b>140</b>

## SPOTLIGHT ON SPECIAL OPERATIONS TEAMS

The Sheriff's Office has six special teams that provide critical services to ensure public safety: Air Support Unit, Bomb Team, Correctional Emergency Response Team, Search and Rescue, Search and Rescue Mountain Bike Team and SWAT.

### SEARCH AND RESCUE TEAM

The Search and Rescue Team consists of approximately 80 people, mostly community volunteers, whose primary job is to systematically search large areas on foot in a prescribed pattern. The team is managed by one lieutenant, three sergeants and 10 deputies. Several team members have secondary roles utilizing specialized skills including: mountain bikes, off-road vehicles, swift water rescue, technical ropes, and canine handling. The team also participates in several community outreach activities including the Wharf to Wharf race, Read Across America, the Aptos 4th of July Parade and the Santa Cruz County Fair. Between training and missions the team dedicated more than 3,000 hours to their community.

#### SEARCH AND RESCUE ACTIVITIES 2015

SEARCHES CONDUCTED	8
COMMUNITY OUTREACH EVENTS	9
MISSION HOURS	922
TRAINING HOURS	1,876
COMMUNITY OUTREACH HOURS	221.5
<b>TOTAL HOURS</b>	<b>3,019.5</b>



### BOMB SQUAD

The Sheriff's Office Bomb Team is the only one of its kind in the county. It is utilized by all agencies within the county and covers Monterey County when their team is unavailable. During 2015, the team responded to 14 suspicious packages, which included improvised explosive devices, a collection of bomb making materials and military ordnance. 2015 also saw the addition of a new Hazardous Device Technician, which requires more than 400 hours of training at the FBI Hazardous Device School. In addition to responding to calls, the Bomb Team participates in community events including the Wharf to Wharf Race, Aptos Showcase Business Expo and the Santa Cruz County Fair.



### AIR SUPPORT UNIT

Flying a Cessna 172 airplane under the call-sign Air One, Air Support Unit missions include surveillance, crime scene and major incident photography, search and rescue operations and support of special operations units. Air One is equipped with airborne law enforcement radios that keep the aircrew in communication with all area public safety agencies. The aircraft's gyro-stabilized camera system provides real-time streaming video to incident commanders on the ground and recordings to be later used in court or for training purposes.

#### AIR SUPPORT UNIT ACTIVITIES 2015

	MISSIONS	HOURS
INVESTIGATIONS BUREAU SUPPORT	2	1.8
OUTSIDE AGENCY SUPPORT	5	7.7
SCCACT SUPPORT	5	9.5
SEARCH AND RESCUE SUPPORT	25	48.9
TRAINING AND MAINTENANCE	28	37.5
<b>TOTAL</b>	<b>68</b>	<b>107.7</b>



## CORRECTIONS BUREAU

The mission of the Corrections Bureau is to protect the public by providing safe and secure custody of inmates and preparing them for successful community reentry to reduce recidivism.

The Sheriff's Office Corrections Bureau maintains and is responsible for three adult jail facilities: The Main Jail on Water Street, the Blaine Street Women's facility and the Rountree Jail Men's Facility in Watsonville. The bureau provides inmate services including medical care, food, laundry and educational programs to help inmates successfully re-enter society. In an effort to keep the jail population low, they also utilize alternatives to incarceration including work release, electronic monitoring and community service.

In 2015, with the implementation of Proposition 47, which changed the status of a number of low-level nonviolent offenses from felonies to misdemeanors, the jail population fell 14% and for the first time in seven years the population of the Main Jail fell below its rated capacity of 311 inmates. The average daily jail population for all facilities in 2015 was 437 inmates with a total of 11,881 bookings.

## PRUDENT CARE FOR INCARCERATED SENIORS/CIT

In February of 2015, the Sheriff's Office implemented a new program aimed at increasing the level of care for inmates 65 years and older. On average, there are between 10 and 12 inmates in this age category. Jail staff now receive a daily list of inmates in the program, so they know the inmate's medical status, dietary restrictions and any other wellness needs the inmate may have.

## JAIL ACTIVITIES

	2014	2015
TOTAL BOOKINGS	10,743	11,881
MAIN JAIL DAILY POPULATION*	374	338
ROUNTREE POPULATION	103	89
BLAINE STREET POPULATION	21	10
WORK RELEASE	1,171	942
ELECTRONIC MONITORING	392	465





## SOBERING CENTER

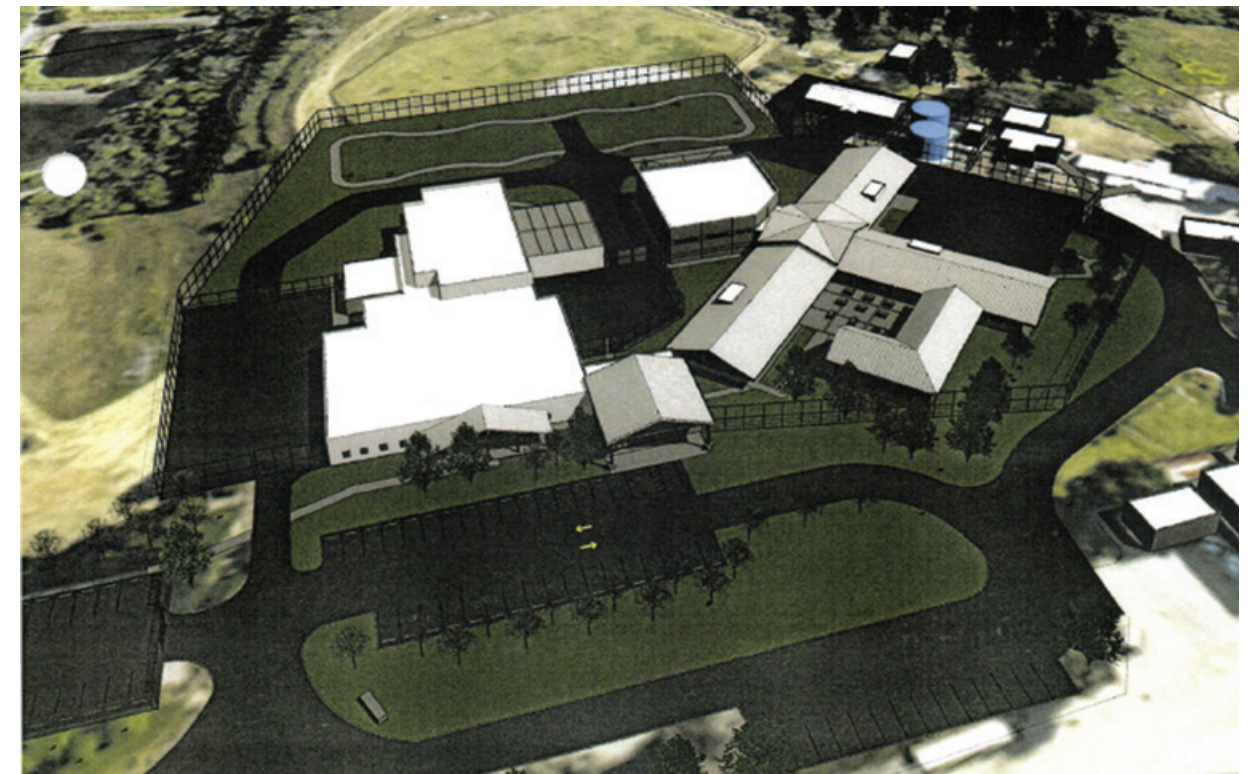
The Sheriff's Office received a grant through the Board of State and Community Corrections to establish a recovery center for inebriates. The \$2.1 million grant allows officers throughout the county to drop off compliant subjects arrested only for public intoxication at the sobering center rather than booking them at the jail. This reduces the number of bookings at the jail, saves on average a total of 97 minutes per case for processing a simple 647(f) PC arrest, which enables patrol officers to get back on the streets faster to deal with more serious issues. The center, which is managed by Janus of Santa Cruz, is open 24/7 and staffed by at least three people at any given time, including medical staff to monitor the health of the inebriates. The center also provides information on recovery programs available in the area for those who are interested. During the six months the center was open during 2015, 241 inebriants were brought in saving officers between 120 and 360 hours of downtime at the jail..

As the center continues to operate the Sheriff's Office anticipates the following:

- 40% reduction in the number of public inebriates booked into the jail without additional charges
- 5% reduction in the number of calls for emergency medical services and emergency room visits related to public inebriates
- 85% reduction in the average time law enforcement officers spend on public inebriates without additional charges
- 34% reduction in public costs (officer time, jail, emergency department) associated with public inebriates without additional charges

## ROUNTREE REHABILITATION AND RE-ENTRY FACILITY

In 2015 the Santa Cruz County Sheriff's Office finalized plans to renovate the existing minimum security building located at the Rountree Men's facility. The \$24.6 million project provides an integrated solution to impacts created by mandated prison realignment. The renovation and new construction will include a 64-bed transitional housing unit that will allow the Sheriff's Office to provide housing, treatment and rehabilitation services to those inmates coming to the end of their incarceration. In addition, a secure facility perimeter will be put into place. The addition of security fencing will allow higher risk inmates to participate in training and educational programs.





## INMATE PROGRAMS

The Corrections Bureau has partnered with the Santa Cruz County Probation Department and community based organizations to provide in custody services through Inmate Programs. These programs run the gamut from educational and vocational training and substance abuse education/treatment to art, meditation and religious services. These programs are available to inmates at all three jail facilities. Inmates can begin a program while in custody and continue with the program once released. This wrap-around approach provides continuity of care and an increased opportunity to make sustainable, positive change. The three facilities collectively offer between 115 and 150 hours of weekly scheduled programming with an average daily attendance of 107 inmates (30 at the Main Jail, two at Blaine Street and 75 at Rountree).

## COURT SECURITY

The Sheriff's Office provides security services to the Superior Court of Santa Cruz County at all sites where judicial proceedings occur. Deputies serve as court bailiffs, maintaining safety and order in the courtroom, management of prisoners and arrest of persons remanded into custody by a judge. Deputies also respond to disturbances, security breaches and investigate threats against judges or other court personnel.

Personnel assigned to the court entrance conduct security searches of persons entering the courts to prevent the introduction of weapons. Security screening methods include, visual search, walk-through metal detectors, x-ray scanners, hand-held metal detectors, card-key control systems, and video camera/monitor systems.

## COURT SECURITY ACTIVITY 2015

	SANTA CRUZ COURTHOUSE	WATSONVILLE COURTHOUSE
SCREENINGS	134,764	113,062
EDGED WEAPONS	1,577	1,000
OTHER CONTRABAND	1,094	769
PRISONER TRANSPORTS	9,101	317



## A LOOK TOWARD THE FUTURE

Trust between law enforcement agencies and the people they protect and serve is essential. Santa Cruz County Sheriff Jim Hart created the Sheriff's Task Force on 21st Century Policing to bring positive change to the community by updating the current community policing model. By adopting the six pillars of 21st Century Policing the Sheriff's Office will affirm its commitment to this community and maintain the trust and confidence that has already been built. To the right is a brief description of each pillar.

For more information on 21st Century Policing and the Sheriff's Office Task Force is please visit [www.21stcenturypolicing.us](http://www.21stcenturypolicing.us).

Even before the 21st Century Policing Report was released, the Sheriff's Office was taking steps to be more transparent and accessible to the community. Sheriff Hart started two programs in 2014 that give citizens a chance to make their concerns known and give them the opportunity to help shape the sheriff's office's future. In addition, the sheriff's office began the process to outfit deputies with body worn cameras.



### BODY CAMERAS

As part of the Santa Cruz County Sheriff's Office commitment to implementing strategies and activities in the President's Task Force on 21st Century Policing, the Sheriff's Office has taken a big step towards transparency with the first steps in purchasing and deployment of body worn cameras. Body worn cameras are increasingly being used by law enforcement agencies to improve evidence collection, strengthen officer performance and accountability, and enhance transparency. In 2015, the Sheriff's Office began testing several different body worn camera systems. Sheriff Hart is requesting funding to purchase body worn cameras for use by all patrol deputies in the 2016/2017 fiscal year. The Sheriff's Office has worked with local community organizations including the ACLU, NAACP, District Attorney and Public Defender to put together a comprehensive policy on their use.

**PILLAR ONE** - Building Trust and Legitimacy: Law Enforcement cannot build community trust if it is seen as an occupying force coming in from the outside to impose control on the community.

**PILLAR TWO** - Policy and Oversight: Departmental policies must reflect community values and agencies should collaborate with community members to create policy.

**PILLAR THREE** – Technology and Social Media: The use of technology can improve policing practices and build community trust and allow department to fully engage with their community.

**PILLAR FOUR** – Community Policing and Crime Reduction: Community policing emphasizes working with neighborhood residents to co-produce public safety.

**PILLAR FIVE** – Training and Education: Today's officers and leaders must be trained and capable to address a wide variety of challenges including terrorism, evolving technologies, rising immigration, changing laws and a growing mental health crisis.

**PILLAR SIX** – Officer Wellness and Safety: Officer wellness and safety is critical for everyone. Agencies need to support and properly implement officer wellness and safety programs.



### COFFEE WITH THE SHERIFF

Another way the sheriff's office is making it easier for residents to voice their concerns and ask questions is Coffee with the Sheriff. Once a quarter, Sheriff Jim Hart holds these open meetings at each Sheriff's Service Center. At the end of 2015, Sheriff Hart had met with approximately 120 residents.



### SANTA CRUZ COUNTY SHERIFF'S ADVISORY TEAM

The Santa Cruz County Sheriff's Advisory Team is a representative group of volunteer members who live and work in Santa Cruz County. The advisory team currently has 18 members who meet once a month with Sheriff Jim Hart to discuss law enforcement issues impacting our community. In addition, team members tour the various facilities under the Sheriff's Office responsibility and go on a ride along with patrol staff to better understand the services the Sheriff's Office provides.

Looking to the future, advisory team members will begin working with Sheriff Hart's 21st Century Policing Task Force to examine the 79 recommendations outlined in the plan.





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